

All Workflows with Workflow Category PARKS & RECREATION of MAC - 113 Selected Records

#	ID	Primary Person	People	Opened By	Template	Step	Step Status	Assigned To	Remind Date	Workflow Due Date	Workflow Opened	Workflow Closed	Age	Queued Time	WF Code	Priority
1	786809	Trent Raleigh 918-830-3732 (cphone), 918-949-9706 (bphone), traleigh@tulsashock.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Trent Raleigh * Tulsa Shocks Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		11/7/2013 0:00	10/18/2013 13:32	11/13/2013 9:41	26	0	PK001	9
<p>Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 10/18/2013 Address: 175 East 2nd Street Tulsa, OK 74103-3202 Notes or Comments: 10/18/13 - Citizen stated that he works for the Tulsa Shocks. Citizen stated that they are working with a corporation that is looking to refurbish one of the basketball court maintained by the City of Tulsa. Citizen stated that he would like a list of basketball courts that are need of being refurbished. Citizen would also like to know the estimated cost to refurbish the basketball court. Citizen request a call back. (Tresa Moses - MAC) Response: 11/12/13 Per Tim Thornton, Park Maintenance Supervisor, he has contacted the citizen twice... On October 29 they talked for nearly ten minutes..... and again on Nov 6. Tim has asked him for an area of town that they may want to help out in. He will call him again today Please close. Thank you. (K Hanson, Administrative Services Officer).</p>																
2	787310	Beverly Hausam 918-279-0480 ext 5520 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Beverly Hausam * 7756922(1) Tulsa Parks & Recreation Department(1)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		11/12/2013 0:00	10/23/2013 13:14	10/28/2013 14:52	5	0	PK001	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 10/23/2013 Address: 1875 South Boulder Avenue Tulsa, OK 74119-5233 Description of Location: Veteran's Park Notes or Comments: 10/23/13 - Southside Elementary in Coweta planning a trip to Veterans Park and requested to use bathroom facilities 8upon field trip. Requesting call back. (Tasia Lovett - CCC) Response: 10/28/13- Close out- Contacted customer. Veterans restrooms will be winterized and unavailable by this date. Kirk Mace- Parks.</p>																
3	793137	Mr. David Kelley 918-260-1198 (cphone), 918-234-6349 (bphone), buckskinwaters@cox.net (imail) Other(s) Attached: 3 Other(s) with Mail: 3	Mr. David Kelley * 7770673(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) COT Stormwater & Land Management	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		1/16/2014 0:00	12/27/2013 16:12	12/31/2013 10:33	4	0	PK001	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 12/27/2013 Address: 10901 East 19th Place Tulsa, OK 74128-6312 Description of Location: Cowan Park Notes or Comments: 12/27/13 - Resident called in about large cabinet dumped illegally on the tennis court. (Tasia Lovett - CCC) Response: 12/31/13 Per Brian Pitts, Park Maintenance Supervisor, the Cabinet has been removed and you can close this request. The Customer has been notified. Thank you. (K Hanson, Administrative Assistant).</p>																
4	796061	Gene Bickery 918-902-5786 (hphone), oreilydirtrack@yahoo.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Gene Bickery * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		2/12/2014 0:00	1/23/2014 12:18	1/27/2014 8:52	4	0	PK001	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/23/2014 Description of Location: On East Easton and North Evanston Place Notes or Comments: 1/23/14 - Citizen called to report kids have taken the recreation equipment and put it up a gainst the fence at the abandoned house. (DeMeckia Cook - CCC) Response: 1/23/14 - Per Tim Thornton, Park Maintenance Supervisor this was taken care of on 1-23-14. They picked up seat and called citizen 1-23-14. Please close. Thank you. (K Hanson - Administrative Assistant)</p>																
5	799924	Mr. David Kelley 918-260-1198 (cphone), 918-234-6349 (bphone), buckskinwaters@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. David Kelley * Tulsa Parks & Recreation Department(1)	Colette Peebles	MAC - Service Request	Active	Active	Colette Peebles		3/17/2014 0:00	2/25/2014 14:24		7	7	PK001	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/25/2014 Address: 10912 East 19th Street Tulsa, OK 74128-6315</p>																

Description of Location: Cowen Park																
Notes or Comments: 2/25/14 - Citizen reported at Cowen Park the large yellow slide has been destroyed as if someone has beaten it with a hammer. Citizen is concerned if a child attempts to slide down they will get hurt. (Colette Peeples -CCC)																
6	786348	Ray Snoko raysnoko@cox.net (imail), 918-747-6653 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Ray Snoko * Tulsa Parks & Recreation Department(2)	Stephanie Hill	MAC - Service Request	Active	Closed	Stephanie Hill		11/4/2013 0:00	10/15/2013 10:21	10/29/2013 16:32	14	0	PK002	9
Incoming Method: Phone																
Complaint Made: Other Problems																
Date Received or Encountered: 10/15/2013																
Address: 104 South 92nd East Avenue Tulsa, OK 74112-2424																
Description of Location: North fence line in the northwest corner (Boeing Park)																
Notes or Comments: 10/15/2013 - Citizen says there is a dead tree from the park that is leaning onto his property. Citizen would like the tree removed so it doesn't cause a damages to his property. (Stephanie Hill - CCC)																
Response: 10/28/13 - Per Mike Perkins, Urban Forestry, they removed the damaged top of the tree so it won't break apart & land on the abutting property anymore. Please close. Thank you. (K Hanson, Administrative Services Officer).																
7	786975	Dan Beam 918-271-0671 (hphone), d_beam@cox.net (imail) Other(s) Attached: 3 Other(s) with Mail: 3	Dan Beam * 7749932(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) COT Stormwater & Land Management	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		11/15/2013 0:00	10/21/2013 13:16	10/29/2013 16:36	8	0	PK002	9
Incoming Method: Phone																
Complaint Made: Other Problems																
Date Received or Encountered: 10/24/2013																
Address: 8979 East 95th Place Tulsa, OK 74133-6179																
Notes or Comments: 10/21/13 - Citizen is concerned that there is a tree near the creek trail that has fallen. Citizen stated that this has damaged the fence. Citizen would like to know who is responsible for removing tree and the repair to the fence. Citizen request a call back. (Tresa Moses - CCC)																
10/23/13--PLEASE CLOSE. REFER TO PARKS DEPARTMENT, MIKE PERKINS--DANNY MC FARLAND (S. PARKER--S/LM)																
10/24/13 - TRANSFER TO PARKS DEPARTMENT. CHNAGE DUE DATE TO REFLECT TRANSFER. (CASEY LAWRENCE - CCC)																
Response: 10-29-13 Per Mike Perkins, this MAC can be closed. The crew is picking up the down limbs they have found. Mike called the complainant & left a message to let him know that they are responsible for the fence since there was no prior knowledge that any tree behind their property was a safety hazard. (K Hanson, Administrative Services Officer)																
8	789343	Sheridan Smith Stiller 918-742-5343 (hphone), sheridansdesign@gmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Sheridan Smith Stiller * Tulsa Parks & Recreation Department(2)	Colette Peeples	MAC - Service Request	Active	Closed	Colette Peeples		12/2/2013 0:00	11/12/2013 13:54	11/13/2013 12:57	1	0	PK002	9
Incoming Method: Phone																
Complaint Made: Other Problems																
Date Received or Encountered: 11/12/2013																
Address: 3216 S. Trenton Ave Tulsa, OK																
Description of Location: Zink Park -																
Notes or Comments: 11/12/13 - Citizen reported there's a tree that's fallen in Zink Park and damaged the West side of the tennis courts' citizen stated the tree is resting on the fence East. Citizen reported once it snows on the Westside of Zink Park the kids will attempt to sledge down the hill and she doesn't want to see any child get hurt. (Colette Peeples -CCC)																
Response: 11/13/13 Asplundh removed the tree from the fence yesterday & Mike Perkins Forestry crew is removing the logs today. This MAC can be closed. Thank you. (K Hanson, Administrative Services Officer).																
Date of Response: 11/13/2013																
9	790034	Amy Treat 918-430-8544 (hphone), amy@jaytreat.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Amy Treat * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		12/9/2013 0:00	11/19/2013 11:33	11/21/2013 9:22	2	0	PK002	9
Incoming Method: Phone																
Complaint Made: Other Problems																
Date Received or Encountered: 11/19/2013																
Address: 2915 South Cincinnati Avenue Tulsa, OK 74114-5222																
Notes or Comments: 11/19/13 - Citizen stated that a tree fell onto her fence and has damaged the fence in the backyard. (Tresa Moses - CCC)																
Response: 11/21/13 Per Mike Perkins, Ur ban Forester, this MAC has been completed & can be closed out. Thank you. (K Hanson, Administrative Assistant).																
10	792830	Linda Newell 492-1718 (bphone), mike.newell74136@gmail.com (imail) Other(s) Attached: 6 Other(s) with Mail: 6	Linda Newell * 7749771(1) 7749932(1) 7770673(2) Tulsa Parks & Recreation Department(6) Stormwater & Land Management(3) COT Stormwater & Land Management PW Street Maintenance(1) and 1 others...	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/10/2014 0:00	12/23/2013 8:17	1/2/2014 14:25	10	0	PK002	9
Incoming Method: Phone																
Complaint Made: Other Problems																
Date Received or Encountered: 12/23/2013																

Address: 5421 East 73rd Street
Tulsa, OK 74136-7114

Notes or Comments: 12/23/13 - Citizen called says two trees fell down in her backyard that was on the city easement and she wants to have someone come out to see if they can be cleaned out so she can take her dogs out in the backyard. Citizen says one tree fell on this last winter rain and the other fell during the winter storm. (Demeckia Cook - CCC)

12/23/13 - Refer to Land Management. No work required by Street Dept. (A. Burkett - Street Maintenance)

12/23/13 - Citizen is requesting a call back. (Demeckia Cook - CCC)

12/23/13 - PLEASE CLOSE. THIS IS PRIVATE PROPERTY. (ED BURK - STORMWATER AND LAND MANAGEMENT)

12/30/13 - Mrs. Newell was advised by a city supervisor that this property belongs to Granit Hills Investors. She says she called Granit Hills Investors and was advised that their property is separated by an iron fence. They advised her that the property beyond the fence is city property because it is all vegetation/greenbelt. Mrs. Newell says she then called our office again and was advised by Ed. Burk to have this report sent back over to their office because the property belongs to the city. She asked if Ed could call her today with some sort of time frame. She says she hired a contractor to cut down the tree but is going to postpone that appointment. She also has four dogs that are in the house that should be outside. She says this has created a dilemma and would like to hear from Ed asap. She says if she doesn't answer please call her husband, Michael at 918-231-0605. (Stephanie Hill - CCC)

12/31/13 - Spoke to Rodrigo in SLM. He asked why this mac was sent back over to their office. I advised him that I listed the reason in the comments. He says this is a parks department issue and that they investigated the location and determined that this belongs to the parks department. I asked Mr. Rodrigo to send response to this mac with information regarding the transfer to the parks department. (Stephanie Hill - CCC)

12/31/13--PLEASE CLOSE. REFER TO PARKS DEPARTMENT, MIKE PERKINS. I SPOKE WITH MRS. NEWELL. RODRIGO SOTO (S. PARKER--S/LM)

12/31/13 - Transferred to Parks Department for handling. Due date changed to reflect code. (Stephanie Hill - CCC)

12/31/13 - This service request coincide with #792830 which has a due date of 1/10/2014. Can you change this one to coincide with that date. (K Hanson - Administrative Assistant).

1/2/14 - Resending with date changed per notes above. (DeMeckia Cook - CCC)

Response: 1/2/14 - Per Mike Perkins, this job is completed and can be closed.
Thank you. (K Hanson - Administrative Assistant).

11	792902	Linda Simpson ljscat@sbcglobal.net (imail), 918-606-3103 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Linda Simpson * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC		1/10/2014 0:00	12/23/2013 13:33	1/8/2014 8:48	16	0	PK002	9
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Incoming Method: WEB FORM
Complaint Made: Other Problems
Date Received or Encountered: 12/22/2013
Description of Location: Manion PEK E. 56th street off Harvard in Manion Park. Walking path next to tennis courts/larabe tree across walking path.

Notes or Comments: There is a large tree down over the walking path by the tennis courts in Manion Park. Park walkers forced to go long way around on icy grass. The park is off of E. 56 th street down from Harvard Avenue Christian Church off of Harvard. Needs to be removed. It is a mess. Needs to be picked up.

Response: 1/8-14 Per Mike Perkins, the trees have been removed from the trail, so it can be walked now. Debris is scheduled for removal. Please close MAC. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #202923.

12	793040	Mr. William Jason Moede 918-232-6664 (hphone), billmoede@yahoo.com (imail) Other(s) Attached: 3 Other(s) with Mail: 3	Mr. William Jason Moede * 7749932(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) COT Stormwater & Land Management	Casey Lawrence	MAC - Service Request	Active	Closed	Casey Lawrence		1/27/2014 0:00	12/27/2013 8:23	1/2/2014 13:42	6	0	PK002	9
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 12/27/2013
Address: 7143 South 77th East Avenue
Tulsa, OK 74133-2820

Notes or Comments: 12/27/13 - Citizen reporting that a tree in Leake Park has fallen onto their fence. Citizen stated that it looks like the tree has completely up rooted. Citizen would like someone to come out and remove the tree off of the fence line. (Casey Lawrence - CCC)

12/30/13--PLEASE CLOSE. REFER TO PARKS. VANCE ALEXANDER (S. PARKER--S/LM)

12/30/13 - Transfer to Parks Department. (Casey Lawrence - CCC)

Response: 1/2/14 - Per Mike Perkins, Urban Forestry, this job is completed and this can be closed.
Thank you. (K Hanson, Administrative Services).

13	793084	Linda Hardy 918-832-7377 (bphone), 918-742-9056 (hphone), lh_tulsa@hotmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Linda Hardy * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/16/2014 0:00	12/27/2013 11:29	12/30/2013 16:28	3	0	PK002	9
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 12/27/2013
Description of Location: Next door to 1930 South Gary Avenue at Florence Park

Notes or Comments: 12/27/13 - Citizen called to report a tree hanging over the side walk and into the street that needs to be trimmed. (Demeckia Cook - CCC)

Response: 12-30-13 - Please close Per Mike Perkins, Urban Forester, the crew is cleaning this up today. (K Hanson - Administrative Assistant).

14	794349	Mr. Robert H. Alexander	Mr. Robert H. Alexander * (1)	QC	MAC - Service Request	Active	Closed	MAC		1/30/2014 0:00	1/10/2014 10:28	1/13/2014 11:51	3	0	PK002	9
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		918-743-2615 (hphone), 918-625-2912 (bphone), bajared01@me.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Tulsa Parks & Recreation Department(2)														
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 12/28/2013 Description of Location: PARK 2500 BLOCK SOUTH OWASSO AVENUE Notes or Comments: TWO TREES IN PARK SUFFERED EXTREME DAMAGE IN ICE STORM. TOOK DOWN POWER LINES AND LEFT LARGE LIMBS HANGING AND IN PARK. THIS IS A DANGEROUS SITUATION! LIMBS COULD FALL ON PASSING CARS AND PEDESTRIANS, AND KILL CHILDREN PLAYING IN PARK. THE TWO TREES MUST BE CUT DOWN AND REMOVED. THE PARK MUST BE CLEANED UP. Response: 1/13/14 Per Mike Perkins, Urban Forestry, this island is cared for by the Maple Ridge Home Owners Association. If the trees on the island are in the right-of-way & are an immediate danger, the Streets & Stormwater group may need to look at them. Please close MAC on the Park side. (K Hanson, Administrative Assistant). Comments: Created by IMA Incoming #204619.</p>																	
15	794599	Ms. Eileen G Shane 918-742-1415 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Ms. Eileen G Shane * 7749932(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/11/2014 0:00	1/13/2014 11:57	1/15/2014 9:03	2	0	PK002	9	
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/13/2014 Address: 2828 South Cincinnati Avenue Tulsa, OK 74114-3909 Description of Location: West of the address provided. Notes or Comments: 01/13/14 - Citizen stated that a tree belonging to the City of Tulsa fell in her yard. (Tresa Moses - CCC) 1/13/14--PLEASE CLOSE. REFER TO PARK DEPARTMENT, FROM TRAIL. JOHN BOWLES (S. PARKER--S/LM) 01/13/14 - I transferred the service request to Park Department. (Tresa Moses - CCC) Response: 1/15/14 Per Mike Perkins, Urban Forestry, this MAC has been completed. Please close. Thank you. (K Hanson, Administrative Assistant).</p>																	
16	794894	Ms. Kay Frances Lorenzen 918-493-2003 (hphone), 918-551-2348 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Ms. Kay Frances Lorenzen * Tulsa Parks & Recreation Department(2)	Casey Lawrence	MAC - Service Request	Active	Closed	Casey Lawrence		2/3/2014 0:00	1/14/2014 15:29	1/16/2014 7:58	2	0	PK002	9	
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/14/2014 Address: 8410 South 71st East Avenue Tulsa, OK 74133-5087 Notes or Comments: 1/14/14 - Citizen reporting a tree in Crescent Park nearby that has branches broken off of it. Citizen would like the tree to be removed. (Casey Lawrence - CCC) Response: 1/15/14 Per Mike Perkins, Urban Forester, this MAC can be closed. The tree in question was not removed but trimmed instead. It had ice storm damage but the tree was savable. Thank you. (K Hanson, Administrative Assistant).</p>																	
17	795213	Mr. Ben D Estes Jr 918-748-9574 (hphone), 918-629-7557 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. Ben D Estes Jr * Tulsa Parks & Recreation Department(3)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/5/2014 0:00	1/16/2014 9:33	1/16/2014 11:18	0	0	PK002	9	
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/16/2014 Description of Location: E 26th St & S Owasso Ave; Owasso Park Notes or Comments: 01/16/14 - Citizen stated that there is a tree down in the park. Citizen would like to know who is responsible for removing the tree. Citizen request a call back. (Tresa Moses - CCC) Response: 1/16/14 Per Mike Perkins, Urban Forestry, this is the same Service Request we had earlier in the week. This island belongs to the Maple Ridge HOA. If the tree in question are located in the right-of-way then this could be forwarded to Streets & Storm water to be inspected by them. This service request coincides with service request #794349. (K Hanson, Administrative Assistant). 01/16/14 - I called the citizen and left a voicemail message with this information. (Tresa Moses - CCC)</p>																	
18	795971	Mr. Steve Deleon 918-770-2121 (hphone), dsr9def@cox.net (imail) Other(s) Attached: 3 Other(s) with Mail: 3	Mr. Steve Deleon * 7749932(1) Tulsa Parks & Recreation Department(3) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson		2/20/2014 0:00	1/22/2014 15:10	1/30/2014 16:29	8	0	PK002	9	
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/22/2014 Address: 7131 South 77th East Avenue Tulsa, OK 74133-2820 Description of Location: Green belt running behind the house going into Leake park Notes or Comments: 1/22/14 - Citizen reports a tree split and is falling over creating a hazard. Request removal. (Randy Robinson - CCC) 1/22/14--PLEASE CLOSE. REFER TO PARK DEPARTMENT. THIS IS LEAKE PARK. JOHN BOWLES (S. PARKER--S/LM) 1/22/14 - Transferred to parks per comments. (Randy Robinson - CCC)</p>																	

Response: 1/30/14 Per Mike Perkins, Urban Forestry, this service request can be closed. The tree is split but where it is in the woods, a bucket truck can't access the area & the tree is splitting & is too dangerous to climb. We're putting caution tape around it until it splits & completely falls over. After inspecting tree with himself & Dave Zucconi, we determined that it shouldn't fall & do any damage to an abutting property. Thanks. (K Hanson, Administrative Assistant).																	
19	796716	Mr. Marcus A Makar 918-260-9880 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Mr. Marcus A Makar * 7749932(1) Tulsa Parks & Recreation Department(3) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses			2/27/2014 0:00	1/29/2014 13:08	1/31/2014 8:21	2	0	PK002	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/29/2014 Address: 1875 S Boulder Park Dr Tulsa, OK 74119 Description of Location: Veterans Park Notes or Comments: 01/29/14 - Citizen stated that there is a hole in the sycamore tree near the back stop. Citizen would like to know if this could be looked into. Citizen is also requesting that another sycamore tree be planted near the back stop. (Tresa Moses - CCC)																	
1/29/14--PLEASE CLOSE. REFER TO MIKE PERKINS. RODRIGO SOTO (S. PARKER--S/LM)																	
01/29/14 - I transferred the service request to Mike Perkins. (Tresa Moses - CCC)																	
Response: 1/31/14 Per Mike Perkins, Urban Forestry, this can be closed. Mike inspected the tree today & it is not a hazard. He told the gentleman that we would look into planting another tree close to this but it would probably be this upcoming fall. He was good with that. Thank you. (K Hanson, Administrative Assistant).																	
20	799589	Julia Karka 918-231-3148 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Julia Karka * 7749932(1) Tulsa Parks & Recreation Department(1) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Tasia Lovett	MAC - Service Request	Active	Active	Tasia Lovett			3/14/2014 0:00	2/24/2014 8:50		8	8	PK002	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/24/2014 Description of Location: 21st & Riverside Dr Notes or Comments: 02/24/14 - Resident called in about trees along trail walk-way that needs to be trimmed. (Tasia Lovett - CCC)																	
2/24/14--PLEASE CLOSE. REFER TO PARKS. RODRIGO SOTO (S. PARKER--S/LM)																	
02/24/14 - Transfer to Parks department. (Tasia Lovett - CCC)																	
21	800251	Tom Lester 918-445-4940 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Tom Lester * Tulsa Parks & Recreation Department(1)	Tresa Moses	MAC - Service Request	Active	Active	Tresa Moses			3/19/2014 0:00	2/27/2014 11:58		5	5	PK002	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/27/2014 Address: 7433 South Pittsburg Avenue Tulsa, OK 74136-5912 Description of Location: Paul Johnson Park Notes or Comments: 02/27/14 - Citizen stated that there are tree limbs lying on the easement of the park. (Tresa Moses - CCC)																	
22	785506	Lesley Vanatta 918-856-9615 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Lesley Vanatta * Tulsa Parks & Recreation Department(1)	Judy Pankey	MAC - Service Request	Active	Closed	MAC			10/28/2013 0:00	10/8/2013 10:17	10/24/2013 9:43	16	0	PK003	9
Incoming Method: Phone Address: 4701 South Harvard Avenue Tulsa, OK 74135-3001 Description of Location: Langenheim Park Notes or Comments: 10/08/13 - Caller says that someone dumped an over sized chair in the park last Friday. (Judy Pankey - CCC) Response: 10/24/13 - The request above has been handled. The chair has been removed. Please close out 785506. Thank you. Beverly Patterson Recreation Coordinator Tulsa Parks.																	
23	796541	Robert Mearns 918-665-0751 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Robert Mearns * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses			2/20/2014 0:00	1/28/2014 11:10	2/3/2014 13:45	6	0	PK003	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/28/2014 Address: 10902 East 39th Place Tulsa, OK 74146-2700 Description of Location: Shannon II Notes or Comments: 01/28/14 - Citizen is concerned that the driver did not get out of the truck on 01/27/14 to check the trash cart in the park. Citizen stated that the trash cart was half full but the man did not bother to get out of the truck to check the trash cart. Citizen stated that the man sat in the truck for a few minutes and then drove away. (Tresa Moses - CCC) Response: 2/3/14 Per Brian Pitts, Park Maintenance Supervisor, he talked with his driver and he reported that he did get out of the truck and checked the can. He then went back in the truck a started doing paperwork when Mr. Mearns walked by. Brian informed my driver to be more selective on where he does his paperwork and they will contact Mr. Mearns. Please Close. Thank you. (K Hanson, Administrative Assistant).																	
24	796902	Mr. Claude Tipton Foreman 918-252-4660 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. Claude Tipton Foreman * Tulsa Parks & Recreation Department(3)	Tanyail Wiley	MAC - Service Request	Active	Closed	Tanyail Wiley			2/19/2014 0:00	1/30/2014 13:28	2/6/2014 11:19	7	0	PK003	9

Incoming Method: Phone Date Received or Encountered: 01/30/2014 Address: Swan Lake Park Notes or Comments: 1/30/14 - Mr. Foreman would like to get Swan Lake Park cleaned up. He says there is trash everywhere and boxes. He goes to walk his dog everyday and would like to see it cleaned up looking nice again. (Tanyail A. Wiley - Mayors Office) Response: 2/5/14 Per Brian Pitts, Park Maintenance Supervisor, this park is actually Leake Park and they have picked up the 2/5/14 - trash. It blows across from the shopping center and gets in the woods. He has contacted Ms. Foreman and you can close this request. Thanks. (K Hanson, Administrative Assistant).																	
25	799704	Mr. David Kelley 918-260-1198 (cphone), 918-234-6349 (bphone), buckskinwaters@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. David Kelley * Tulsa Parks & Recreation Department(1)	Tasia Lovett	MAC - Service Request	Active	Active	Tasia Lovett		3/14/2014 0:00	2/24/2014 13:31		8	8	PK003	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/24/2014 Address: 10901 East 19th Place Tulsa, OK 74128-6312 Description of Location: Cowen Tennis Court Notes or Comments: 02/24/14 - Resident called in about green wind screen liner in the tennis court in three different sections. (Tasia Lovett - CCC)																	
26	786750	Mr. John Hay 918-749-8932 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. John Hay * Tulsa Parks & Recreation Department(3)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		11/7/2013 0:00	10/18/2013 10:42	10/29/2013 16:42	11	0	PK004	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 10/18/2013 Description of Location: East 54th Street and South Pittsburg Avenue going into school yard and park area. Notes or Comments: 10/18/13 - Citizen called says things changed causing difficulties for older and folks pushing baby carts. Citizen says no cars can get through and older people with 4 wheel walkers or babybuggies. Citizen says a 94 yr old woman trying to go through tight squeeze to go through the walkway. Citizen want rocks put back the way it was says they are not far apart enough for people to get through. Citizen says the blacktop has nice blacktop walkway going to 56th. (DeMeckia Cook - CCC) 10/24/2013 - Citizen called back and said that the city went a little over board. He says they are too far apart and to please come back and close them in a little. He says they spread it wide enough that a car can go through. He says the rocks also serve as a crutch to the older people. So please push them in closer. Please call citizen, he is 90 something and would really like you to understand his request. He says if his car is in the driveway to please knock on his door. He would like to speak with you. He says if the car is not in the yard, please do not ring or knock on the door. He say his wife is very sick and she might try to get up and open the door and she is prone to falling. (Stephanie Hill - CCC) Response: 10-28-13 - Per Brian Pitts, Park Maintenance Supervisor, originally PSO moved the rocks then put them too close when they were done. William then went over and moved them out of the way and left the gap to big. Brian has already talked to the home owner and told him we would move them back we just have not had time to get over there yet. Please close. Thank you. (K Hanson, Administrative Services Officer).																	
27	787531	Larry Brown 918-991-1600 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Larry Brown * Tulsa Parks & Recreation Department(3)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		11/13/2013 0:00	10/24/2013 9:47	11/13/2013 9:49	20	0	PK004	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 10/24/2013 Address: 5920 East 36th Street Tulsa, OK 74135-5310 Description of Location: Mitchell Park 5949 East 36th st Notes or Comments: 10/24/13 - Resident called in regarding kids walking through from Mitchell Park into walk way that lends into neighbor on 36th street. Citizen states kids were fighting and damaging property and is requesting walk way be blocked off, citizen requesting call back regarding blocking off walk way . (Tasia Lovett - CCC) Response: 11/12/13 Tim Thornton, Park Maintenance Supervisor, contacted Mr. Brown They are working to find a solution. Please close. Thank you. (K Hanson, Administrative Services Officer). Date of Response: 11/13/2013																	
28	789862	Sheila Sanders Generalsrs@cox.net (imail), 918-629-4943 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Sheila Sanders * 7749932(1) Tulsa Parks & Recreation Department(3) Stormwater & Land Management(1) COT Stormwater & Land Management	Stephanie Hill	MAC - Service Request	Active	Closed	Stephanie Hill		12/9/2013 0:00	11/18/2013 10:22	12/10/2013 8:58	22	0	PK004	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 11/18/2013 Address: 105 East 19th Street Tulsa, OK 74119-5209 Notes or Comments: 11/18/2013 - Cut through her yard off the trail and left serval ruts. Please fill in and advise not to use yard for short cut. Citizen believes it to be a city crew that maintain the Midland Valley Trail. (Stephanie Hill - CCC) 11/19/13--PLEASE CLOSE. REFER TO PARKS DEPARTMENT. DANNY MC FARLAND (S. PARKER--S/LM) 11/19/2013 - Transferred to the Parks Department. Due date changed to reflect code. (Stephanie Hill - CCC) Response: 12/9/13 Per Brian Pitts, Park Maintenance Supervisor, he talked with the customer and told her we would repair the ruts but it would not be until the ground dried up and that might be March or so. Please close. Thank you. (K Hanson, Administrative Assistant).																	
29	794609	Cynitha Alexander 918-798-8554 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Cynitha Alexander * Tulsa Parks & Recreation Department(2)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		1/31/2014 0:00	1/13/2014 12:26	1/23/2014 9:46	10	0	PK004	9	

<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/13/2014 Address: 4233 South Yukon Avenue Tulsa, OK 74107-6750 Description of Location: Reed Park Notes or Comments: 01/13/14 - Resident called in about trail lights in the walking area. Citizen stated lights are out on the east and south side of the park walking trail. (Tasia Lovett - CCC) Response: 1/22/13 Per David Beck, Park Maintenance supervisor, this has been turned over to PSO for repairs Please close. Thank you. (K Hanson, Administrative Assistant).</p>																
Date of Response: 01/23/2014																
30	795283	John Shane john.shane@cox.net (imail), 918-742-1415 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	John Shane * 7749932(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		2/14/2014 0:00	1/16/2014 13:14	1/31/2014 8:21	15	0	PK004	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/16/2014 Description of Location: Behind 2828 South Cincinnati Ave Notes or Comments: 01/16/14 - Resident called in about debris left from COT clean up after tree fell onto residents backyard. Citizen stated residents in the area are now dumping and concerned about rodents and possible fires. (Tasia Lovett - CCC) 1/16/14--PLEASE CLOSE. REFER TO PARK DEPARTMENT. FELL FROM PARK TRAIL. JOHN BOWLES (S. PARKER--S/LM) Response: Mike Perkin, Urban Forestry, talked with the complainant & let them know that the brush can't be removed from where it's at. They understood & were fine with that. Please close this service request. Thank you. (K Hanson, Administrative Assistant).</p>																
Date of Response: 01/31/2014																
31	796714	Mr. Marcus A Makar 918-260-9880 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. Marcus A Makar * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/18/2014 0:00	1/29/2014 13:07	2/5/2014 16:37	7	0	PK006	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/29/2014 Address: 1875 S Boulder Park Dr Tulsa, OK 74119 Description of Location: Veterans Park Notes or Comments: 01/29/14 - Citizen request that the pitchers mound be graded. (Tresa Moses - CCC) Response: 2/5/14 Per Brian Pitts, Park Maintenance Supervisor, he has contacted Mr. Makar and informed him we would smooth out the mound and home plate as soon as we could, but due to frozen ground and other sports fields having priority it might take a little while. Brian has made a work order and you can close this request. Thanks. (K Hanson, Administrative Assistant).</p>																
32	800559	Eric Bush ebush1117@gmail.com (imail), 786-514-9073 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Eric Bush * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	CLOSED BY HANSEN	Tresa Moses		3/21/2014 0:00	3/3/2014 8:31	3/3/2014 11:10	0	0	PK006	9
<p>Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 03/03/2014 Address: 7714 East 71st Street Tulsa, OK 74133-2835 Description of Location: Leake Park Notes or Comments: 03/03/14 - Citizen would like to know if he could use the park for baseball practice. Citizen request a call back. (Tresa Moses - CCC) Response: 3/3/14 Marci Joha, Youth Sports Coordinator, contacted citizen with information. Please close. Thank you. (K Hanson, Administrative Assistant).</p>																
33	800716	Danielle Jewell 918-493-0341 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Danielle Jewell * Tulsa Parks & Recreation Department(1)	Tresa Moses	MAC - Service Request	Active	Active	Tresa Moses		3/24/2014 0:00	3/4/2014 11:45		0	0	PK006	9
<p>Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 03/04/2014 Address: 436 West 120th Place S Jenks, OK 74037-3260 Notes or Comments: 03/04/14 - Citizen would like to know more about an adult baseball league. Citizen request a call back. (Tresa Moses - CCC)</p>																
34	785117	Carrie Donaldson 918-855-6121 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Carrie Donaldson * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		10/24/2013 0:00	10/4/2013 10:22	10/4/2013 12:21	0	0	PK010	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 10/04/2013</p>																

<p>Address: 5701 East 36th Street N Tulsa, OK 74115-2105</p> <p>Notes or Comments: 10/4/13 - Citizen called to find out if Mohawk Park has a 15 Amp Circuit because he wants to use a bouncy hop for her son's birthday party. (Demeckia Cook - CCC)</p> <p>Response: 10/4/13 Contacted customer and let her know that our parks only have 110 outlets and she would need to rent a power generator. Please close out. Beverly Patterson, Recreation Coordinator, Tulsa Parks.</p>																	
35	785228	Allison Koger AllisonKoger@gmail.com (imail), 573-289-8548 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Allison Koger * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC			10/25/2013 0:00	10/4/2013 20:06	10/16/2013 15:29	12	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 10/07/2013 Address: 301 Tiger Lane, Apartment 601 Columbia, MO 65203-8153 Notes or Comments: Hello, my name is Allison Koger. I am currently a student at the University of Missouri-Columbia, majoring in Parks, Recreation and Tourism, with an emphasis in Travel Development and minor in Business. I am interested in any internship opportunities that Tulsa has to offer with the Culture and Recreation Department, for Jan-August time period. Please pass along my info, and feel free to contact me, so I may give you my resume and other materials. Thank You.</p> <p>Response: 10/16/13 - Please see below regarding 785228. This was followed up on and the individual was contacted regarding her questions. Please close out. Beverly Patterson Recreation Coordinator</p> <p>Comments: Created by IMA Incoming #194180.</p>																	
36	785453	Angela Wilson anglvbrnt@live.com (imail), 918-812-0391 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Angela Wilson * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC			10/28/2013 0:00	10/7/2013 18:31	10/18/2013 11:29	1	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 10/02/2013 Description of Location: Leake park on 71 st st Notes or Comments: Can we get the bathrooms unlocked? We have many teams practicing for fall sports and the bathrooms are always locked. The kids have nowhere to go to the restroom during practice.</p> <p>Response: 10/8/13 Contacted customer and left a detailed voice mail message that the restrooms were in a state of disrepair and were locked for that reason. I apologized for her situation and gave her my contact information if she needs to call me back. Please close out. Beverly Patterson Recreation Coordinator Tulsa Parks</p> <p>Comments: Created by IMA Incoming #194403.</p>																	
37	786171	Kenneth Ledford 918-499-8629 (hphone), kledford@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Kenneth Ledford * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC			11/1/2013 0:00	10/14/2013 8:37	11/6/2013 11:36	23	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 10/10/2013 Address: 7714 East 71st Street Tulsa, OK 74133-2835 Description of Location: Tennis Court at Leake Park Notes or Comments: The lights will not come on until 7 p.m. at the tennis court. It gets dark around 6:30 p.m. The parking lights come on by their self but when I push the button on the tennis lights and they will not come on until 7 p.m. It will be getting dark early this fall - can this be reset to be able to use the court early?? Thank You!</p> <p>Response: 11/6/13 - Per David Beck this is complete and can be closed. They reset time clock. Thanks. (K Hanson, Administrative Services Officer).</p> <p>Comments: Created by IMA Incoming #195209.</p>																	
38	786234	Felicia Leming felicia_leming@hotmail.com (imail), 918-345-0481 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Felicia Leming * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			11/1/2013 0:00	10/14/2013 13:12	10/14/2013 13:45	0	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 10/14/2013 Address: 3763 West 45th Place Tulsa, OK 74107-6335 Notes or Comments: Was wanting to know if you all rent out any of your community centers over night for parties. My boys are in fifth grade and thou</p> <p>Response: 10/14/13 Contacted customer and let her know that we do not allow overnight events at our community centers because of the curfew. Provided the number for the Tulsa County Park Dept. and also the Broken Arrow Park Dept to check with them. Please close out. Beverly Patterson, Recreation Coordinator</p> <p>Comments: Created by IMA Incoming #195295.</p>																	
39	788198	Ellice Deforge todedefendtruth@outlook.com (imail), 918-437-1007 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Ellice Deforge * (1) 7749771(1) Tulsa Parks & Recreation Department(2) PW Street Maintenance(1)	QC	MAC - Service Request	Active	Closed	MAC			11/19/2013 0:00	10/30/2013 14:12	11/19/2013 11:06	20	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 10/30/2013 Address: 11116 East Admiral Place</p>																	

Tulsa, OK 74116-3024

Notes or Comments: Need to ask where to you inquire questions concerning streets, and that may sound like a odd question but need to know about what streets are less hills than others. I got a bike and want to ride on lesser streets that has hills as you know some do have more than others and its harder to deal with verses others. I think Pine does to some point have less hills than Admiral, but am I right on that? Thanks for responding when you see this, or have the time. Sincerely, Ellice DeForge

10/30/13, Refer to Park Department. Customer could benefit from information on Tulsa's bike trails. We do not keep information on street topography. A. Burkett, Street Maintenance.

Response: 11/18/13 Joe Robberson, Engineering Tech has made several attempts to contact this person to no avail. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #197466.

40	788201	Lewis Pond Lewispond4909@aol.com (imail), 918-245-5814 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Lewis Pond * (2) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		11/19/2013 0:00	10/30/2013 14:37	11/4/2013 13:49	5	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Date Received or Encountered: 10/30/2013
Address: 1125 Renaissance Drive
 Sand Springs, OK 74063-8969
Notes or Comments: I need to know the name of the wildlife pond at Mohawk Blvd and N. Peoria. Thank you very much.
Response: 11/4/13 Eddie Reese, Oxley Nature Center, contacted Mr. Lewis Pond and referred him to Dan Crossland as this is a Stormwater retention pond. (K Hanson, Administrative Services Officer)

Comments: Created by IMA Incoming #197470.

41	788455	Lela Walden walden01@cs.com (imail), 918-346-3817 (bphone), 918-346-3817 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Lela Walden * 7749932(1) Tulsa Parks & Recreation Department(4) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		11/25/2013 0:00	11/1/2013 14:40	12/11/2013 10:27	40	0	PK010	9	
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 11/01/2013
Address: 2506 South Cincinnati Avenue
 Tulsa, OK 74114-2620
Description of Location: West of the address provided.
Notes or Comments: 11/01/13 - Citizen stated that the City of Tulsa contractor hired to mow the easement has damaged her fence. Citizen request a call back regarding this issue. (Tresa Moses - CCC)

11/5/13--PLEASE CLOSE. BACK FENCE BORDERS MIDLAND VALLEY TRAIL. CHAIN LINK FENCE HAS SOME DAMAGE. FORWARD TO ROB WILLIAMS--PARK DEPARTMENT. DEAN LONG (S. PARKER--S/LM)

11/7/13 Per Brian Pitts, Park Maintenance Supervisor, Rex has talked with the homeowner and Contractor and the contractor is going to fix the fence. You can close this request. Thanks. (K Hanson, Administrative Services Officer).

12/2/13 - Citizen called regarding issue wants to be contacted to find out date the fence will be fixed. (Demeckia Cook - CCC)

Response: 12/10/13 Per Brian Pitts, Park Maintenance Supervisor, they are going to have the contractor call her and tell her his timeline.

This will remove the middle man and get things done quicker. Rex Crossley talked to Rico and he said he would get right on it as soon as he can. Please close. Thank you. (K Hanson, Administrative Assistant).

42	788549	Jamie Kilpatrick jkilpatrick@laborready.com (imail), 918-836-8939 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Jamie Kilpatrick * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		11/22/2013 0:00	11/4/2013 8:07	11/6/2013 11:33	2	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Date Received or Encountered: 11/04/2013
Address: 3130 East Pine Street
 Tulsa, OK 74110-4825
Notes or Comments: I am wanting to inquire about whom I need to speak with about getting your business with the help of keeping Tulsa City Parks etc clean and whatever else may need extra labor. Trash trucks etc. Please contact me or direct me to the right place. Thank you in advance. I look forward to hearing from you.
 Jamie Kilpatrick - Branch Manager at Labor Ready 918-269-5937 or 918-836-8939

Response: 11/6/13 - Left message with Jamie Kilpatrick with information on doing business with the City, and directed her to the City of Tulsa website And gave her contact information. Please close. Thank you. (K Hanson, Administrative Services Officer).

Comments: Created by IMA Incoming #197749.

43	789181	Don Bickford donbickford@cox.net (imail), 918-630-1355 (bphone), 918-630-1355 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Don Bickford * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		12/2/2013 0:00	11/9/2013 9:22	12/10/2013 9:16	31	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Address: 1714 S. 123rd E. Ave
 tulsa, ok
Description of Location: Hansel Johnson Park

Notes or Comments: My wife and I live right next door to the Hansel Johnson Park located at 1714 S. 123rd E. Ave. It has both Pros and Cons associated with it and we have experienced both sides since moving here. However the most recent issue has been the new lights that were added to the trail. They are good for added security and safety but there are 2 issues associated with them. (1) If one night they are going to be on and then the next they are off that defeats the purpose of putting them up in the park. Also, we have a lot of late night activity at the park. For instant last night at 3:17 am we had a car over by the shelter; it was dark and because the lights were not on and because of the recent criminal activity in our neighborhood it was disturbing to my wife. And (2) on a more personal note; the lights now shine brightly into our house and as a pro it does add security but as a con it also shines right into our bedroom(s) where it has disturbed our sleep. We are now in the process of coming up with a way to cover/darken our windows on that side of our house which is an added expense we were not expecting at this time. And as said earlier living next to the park has been good but it has also presented some issues. My wife and I understand both sides and the reason for writing this is mostly to report that the lights were out last night. Thank you, Don Bickford

Response: 12/2/13 Per David Beck, Park Maintenance Supervisor, the lights were repaired, the contactor was bad. David left message with citizen. Please close. Thank you. (K Hanson, Administrative Services Officer).

Comments: Created by IMA Incoming #198529.

44	789204	Mrs. Glenda Maxine Knapp glendaknapp@cox.net (imail), 918-488-8745 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mrs. Glenda Maxine Knapp * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			12/2/2013 0:00	11/10/2013 14:27	11/13/2013 9:13	3	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: Other Problems

Date Received or Encountered: 11/09/2013

Description of Location: Minshall Park

Notes or Comments: One of the garbage cans at the gazebo has been dumped down the slope to the south of the gazebo--is now very near the pond.

Response: 11/12/13 Clint Rymel went to Minshall to take care of this but someone has already cleaned it up. Please close. Thank you. (K Hanson, Administrative Services Officer)

Comments: Created by IMA Incoming #198557.

45	789412	Matthew Randall 479-200-4213 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Matthew Randall * Mayor's Action Center(1) Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook			11/27/2013 0:00	11/13/2013 8:13	12/11/2013 10:16	28	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 11/13/2013

Address: 1501 East 33rd Street
Tulsa, OK 74105-2605

Description of Location: Zink Park

Notes or Comments: 11/13/13 - Citizen called to report an orange city crew that was at the Zink park and tore up the fence with the truck. Citizen says there was debris left on the tennis court and they just threw the trash out. (Demeckia Cook - CCC)

Response: 12/11/13 - Per Tim Thornton, Park Maintenance Supervisor this was closed yesterday 12-10-13. Brian Pitts, Park Maintenance Supervisor called and left a message with citizen. Tim's crew fixed a bent fence rail and there was no debris. They believe it was a Asplunhd crew. Please close. Thank you. (K Hanson - Park Administrative Assistant)

46	789547	Kenneth Ledford 918-499-8629 (hphone), kledford@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Kenneth Ledford * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			12/4/2013 0:00	11/14/2013 8:17	12/10/2013 9:38	26	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: Other Problems

Date Received or Encountered: 11/08/2013

Address: 7714 East 71st Street
Tulsa, OK 74133-2835

Description of Location: Leake Park Tennis Court

Notes or Comments: The Lights at the Tennis court are not working properly. We were playing tennis by turning the lights on and they last for 1 hour. They went off and when we tried to turn them back on to finish our game they would not turn on. Will you have someone check on this problem? We waited and tried several times and the lights must not be set right. We like the play tennis for exercise and with it getting dark so early we need the lights to work. Thank you so much!

Response: 12/4/13 Per David Beck, Park Maintenance Supervisor, David called citizen about the lights and all is good. The timers were reset. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #198964.

47	789665	Luann Stills sito445@yahoo.com (imail), 918-500-3996 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Luann Stills * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC			12/5/2013 0:00	11/14/2013 20:22	12/10/2013 13:40	26	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 11/15/2013

Description of Location: Woodward Parks walking trail.

Notes or Comments: My husband and I enjoy walking around Woodward Parks walking trail. Every time we go there are dogs that are roaming free (no leashes used even though they are suppose to be)and their owners sitting and watching. They leave their poop and at times it becomes a mine field. My question is: How do you stop this? The rules are plain and this is not a dog park for owners to release their animals and not pick up after them. It is just very frustrating for those of us that just want a nice place to walk.

Response: 12/5/13 Mike Battenfield, Park Maintenance Manager, spoke to citizen and suggested they contact either the Police or Security. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #199077.

48	790080	Mr. Jim Mack Slape 918-206-0921 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. Jim Mack Slape * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses			12/9/2013 0:00	11/19/2013 15:38	12/10/2013 10:51	21	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 11/19/2013

Address: 1414 Charles Page Boulevard
Tulsa, OK 74127-8821

Description of Location: Newblock Park

Notes or Comments: 11/19/13 - Citizen is concerned with the prejudice actions from the staff. Citizen stated that he was advised that he had to take a class before he could take the ceramic art class. Citizen stated that another man was allowed in the class without taking a training course. Citizen stated that the man did have the same knowledge that he had. Citizen stated that he wanted to buy clay and was denied the purchase because he was not taking a class. Citizen stated that he doesn't understand why he had to take the training class. Citizen stated that there are controlling everything like it is their business. (Tresa Moses - CCC)
Response: 12/10/13 - Lee Anne Zeigler, Executive Director of Waterworks Art Center spoke with Mr. Slape on 11/26/13 about the complaints he made to the Mayor's Action Center. She discussed the matter with staff Amanda and Kenneth beforehand, and knew citizen was not satisfied with the way things were left last week. However, despite several attempts on her part to explain our Clay Studio Policies and Procedures, Mr. Slape still maintains that he was treated in a discriminatory fashion by staff (in the past with Meagan and Ginger, and presently with Amanda and Kenneth). The basis of his discrimination accusation seems to that staff (past and present) insisted he take a class or pay for Open Studio time prior to using our facility and purchasing clay from WaterWorks. This is part of our Policies and Procedures regarding using the pottery wheels, kilns, and other equipment in the Clay Studio.

Ultimately, Lee Anne asked Mr. Slape what she could do to address his issues with this facility. He answered that we could "shut the place down." She told him that wasn't an option; she also asked him if he would like to discuss his issues with another Parks and Recreation Department staff person. He did not.

So, Lee Anne does not think Mr. Slape is happy, but she doesn't think this can be achieved. Lee Anne said she honestly feels that WaterWorks Art Center staff treated him with all due respect, were not discriminatory in any way, and he was given every opportunity to voice his grievances to another individual to find a suitable solution. Lee Anne sincerely believes she has done all that can be done of the part of WaterWorks Art Center.

Please close this request. Thank you. (K Hanson, Administrative Assistant)

49	790314	James Trekell james.trekell@tulsacc.edu (imail), 918-381-8777 (hphone), 918-595-7937 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	James Trekell * (1) 3727 E Apache St Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			12/11/2013 0:00	11/21/2013 14:08	12/10/2013 10:09	19	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Notes or Comments: Can people bring thier horses to go horse back riding at Mohawk Park?

Response: 11/22/13 Eddie Reese, Oxley Nature Center Director contacted citizen with information. Please close. Thank you. (K Hanson, Administrative Assistant).
Comments: Created by IMA Incoming #199831.

50	790468	Brandon Blandford blandprkr@gmail.com (imail), 918-695-7257 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Brandon Blandford * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			12/13/2013 0:00	11/23/2013 15:13	11/26/2013 8:58	3	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Date Received or Encountered: 11/25/2013
Address: 10301 East 115th Street S
 Bixby, OK 74008-3208
Notes or Comments: I am looking to coach basketball this year, and have my children play as well. I have coached for Upward sports and Apex sports for the past 4 years. Can you help me?

Response: 11/26/13 - Marci Joha, Youth Sports, contacted citizen with information. Please close. Thank you. (K Hanson, Administrative Assistant).
Comments: Created by IMA Incoming #200009.

51	792075	Mrs. Glenda Maxine Knapp glendaknapp@cox.net (imail), 918-488-8745 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mrs. Glenda Maxine Knapp * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			1/3/2014 0:00	12/15/2013 15:28	12/16/2013 15:15	1	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: Other Problems
Date Received or Encountered: 12/15/2013
Description of Location: Minshall Park
Notes or Comments: Picnic table turned upside down in gazebo. Several teenagers had a grocery cart that they were playing with at the picnic table between the western side of the gazebo and the large pond.
Response: 12/16/13 Per Brian Pitts, Park Maintenance Supervisor, Brian sent his guys out and they turned the table back over. Please close this request. Thank you. (K Hanson, Administrative Services Officer).
Comments: Created by IMA Incoming #201947.

52	792290	Jennifer Dowdell jennydowdell@hotmail.com (imail), 918-812-8842 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Jennifer Dowdell * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			1/6/2014 0:00	12/17/2013 9:33	12/30/2013 16:39	13	0	PK010	9	
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Incoming Method: WEB FORM
Complaint Made: General Contact
Date Received or Encountered: 12/17/2013
Address: 2154 South Toledo Avenue
 Tulsa, OK 74114-2136
Notes or Comments: I registered my daughter to play on a 5 year old basketball team with Coaches Julie Grannis and Kathleen Manning. It was decided that as there is a team limit of 10 children per team, my daughter would not be able to play as she was the youngest and playing up. My enrollment payment was processed and my check cleared. I am trying to figure out who I need to contact to get my refund. I would appreciate any help you can offer. Thank you.
Response: 12/30/13 - Marci Joha, Youth Sports, contacted citizen with information. Please close. Thank you. (K Hanson, Administrative Assistant).
Comments: Created by IMA Incoming #202176.

53	792669	John Spaulding 918-994-6342 (hphone), jonlucys@aol.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	John Spaulding * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses			1/8/2014 0:00	12/19/2013 15:39	12/31/2013 14:27	12	0	PK010	9	
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Incoming Method: Phone
Complaint Made: General Contact

<p>Date Received or Encountered: 12/19/2013 Address: 7714 East 71st Street Tulsa, OK 74133-2835 Description of Location: Leaka Park Notes or Comments: 12/19/13 - Citizen stated that he is having his swimming pool remolded and would like to have an cement truck drive through the park to deliver the cement. Citizen stated that they will not drive on the sidewalk. Citizen request a call back. (Tresa Moses CCC) Response: 12/19/13 Brian Pitts, Park Maintenance Supervisor, talked to Mr. Spaulding about the access. Please close. Thank you. (K Hanson, Administrative Assistant).</p>																	
54	793306	Mrs. Glenda Maxine Knapp glendaknapp@cox.net (imail), 918-488-8745 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mrs. Glenda Maxine Knapp * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC			1/17/2014 0:00	12/30/2013 16:18	1/7/2014 9:20	8	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 12/30/2013 Description of Location: Minshall Park eastern-most pond Notes or Comments: Shopping cart in pond--northeast corner of pond--north of gazebo. Response: 1/6/14 Per Brian Pitts, Park Maintenance Supervisor, this request is completed and can be closed. Thank you. (K Hanson, Administrative Services). Comments: Created by IMA Incoming #203408.</p>																	
55	793429	Dinell Blevins Dsblevins@cox.net (imail), 918-970-6720 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Dinell Blevins * (1) 7749932(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	QC	MAC - Service Request	Active	Closed	MAC			1/31/2014 0:00	1/1/2014 10:33	1/16/2014 15:33	15	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 01/02/2014 Description of Location: Creek Nation Bike Path Notes or Comments: Correction: Creek Nation Bike Path. The piles of tree debris I reported yesterday are located between Sheridan and Yale (NOT between Yale and Harvard). It is a real mess with many of the piles left from the wind storm of over a year ago. 1/6/14--PLEASE CLOSE. REFER TO PARK DEPARTMENT. JOHN BOWLES (S. PARKER--S/LM) Response: 1/16/14 Per Mike Perkins, the forestry crew has finished the work on this service request this morning. Please close. Thank you. (K Hanson, Administrative Services Officer) Comments: Created by IMA Incoming #203549.</p>																	
56	793651	Nathan Mattox nathanmattox@yahoo.com (imail), 918-592-3633 (bphone), 918-728-0812 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Nathan Mattox * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC			1/23/2014 0:00	1/3/2014 15:23	1/9/2014 13:12	6	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 01/03/2014 Address: 4652 South Jamestown Avenue Tulsa, OK 74135-1933 Notes or Comments: I live across the street from all the trees in the city park at 47th and Jamestown. I paid \$150 yesterday to have all my leaves raked. Today the south wind picked up, and my yard is covered in the leaves from the park again. When are you going to dispose of the leaves in the park at 47th and Jamestown? Response: 1/9/14 Per Brian Pitts, Park Maintenance Supervisor, he has contacted Mr. Mattox and informed he we plan on having the contractors mulch the leaves in the Park as soon as possible. Please close this request. Thanks. (K Hanson, Administrative Assistant). Comments: Created by IMA Incoming #203795.</p>																	
57	793794	Sarah Gaines 918-605-7936 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Sarah Gaines * 7749932(1) Tulsa Parks & Recreation Department(3) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	MAC	MAC - Service Request	Active	Closed	MAC			2/4/2014 0:00	1/6/2014 13:06	1/27/2014 9:20	21	0	PK010	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/06/2014 Description of Location: Behind 2925 West 56th Street, On West 56th Street on a dead end Notes or Comments: 1/6/14 - Citizen is reporting a wooden area owned by the COT behind her home is being used as a dumping and hunting ground. Citizen is requesting a NO TRESPASSING sign at this location due to hunters coming back there and killing deer as well as illegal dumping in the area. (Kycia Davison - CCC) 1/7/14--PLEASE CLOSE. LUBELL PARK, REFER TO PARK DEPARTMENT. JOHN BOWLES (S. PARKER--S/LM) Response: 1/24/14 Per Brian Pitts, Park Maintenance Supervisor, they have cleaned up the dumping and Brian have informed the citizen that since it is a Public Park we cannot put up a sign and if she see's someone hunting she needs to notify the Police Department. You can close this request. Thanks. (K Hanson, Administrative Assistant).</p>																	
58	794229	Dae Smith dae@headfortheure.org (imail), 816-218-6871 (bphone), 913-961-9610 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Dae Smith * (1) 7743021(1) Tulsa Parks & Recreation Department(1)	QC	MAC - Service Request	Active	Closed	MAC			1/29/2014 0:00	1/9/2014 13:33	1/9/2014 16:35	0	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 01/09/2014 Address: 2020 Baltimore Avenue, Suite 201 Kansas City, MO 64108-1973</p>																	

Notes or Comments: Hi, I am an event coordinator with Head for the Cure, a Kansas City based nonprofit organization that coordinates 5K races to raise money for brain cancer research. We held our first Head for the Cure 5K - Tulsa this past November at Mohawk park and loved the location! Our only concern was that it was a bit cold. We are trying to secure dates for all of our events this year and I wanted to see if there were any Saturdays in October available for our event? October 4 or 11 would be ideal. Please let me know what Mohawk Park's calendar looks like for October 2014. Thanks!

Response: 1/9/14 - MAC - PLEASE forward these requests to our website where all of the information is available! (BHendrick - Parks)

Comments: Created by IMA Incoming #204482.

59	794536	Joel Ray 918-812-1557 (hphone), joeltray@gmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Joel Ray * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		1/31/2014 0:00	1/13/2014 9:29	1/27/2014 8:18	14	0	PK010	9	
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Incoming Method: Phone

Complaint Made: General Contact

Date Received or Encountered: 01/13/2014

Address: 4233 South Yukon Avenue
Tulsa, OK 74107-6750

Description of Location: Reed Park

Notes or Comments: 01/13/14 - Citizen would like to know if the lock on the gate could be taken off to allow a group to have access. Citizen stated that they would like to play frisbee in the park. Citizen request a call back. (Tresa Moses - CCC)

Response: 1/14 Tim Thornton, Park Maintenance Supervisor, contacted MR. Ray on 1-14-14 about the ball field, and the agreement with Webster High School in which they do all the dirt work. I left a message with Mr. Ray on 1-23-14 giving him alternatives like Philpott Park and Challenger 7 and also that Reed Park has a 9 hole disc course. Please close. Thank you. (K Hanson, Administrative Assistant)

60	794675	Christian Osse chrisosse@hotmail.com (imail), 918-430-5438 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Christian Osse * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		1/31/2014 0:00	1/13/2014 16:14	1/27/2014 9:26	14	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: Other Problems

Date Received or Encountered: 01/11/2014

Address: 1820 West 66th Street
Tulsa, OK 74132-1935

Description of Location: Backyard

Notes or Comments: During recent power line tree trimming, the asplundt personnel left all debris jus on other side of fence in backyard. This property is that of page belcher golf course, and has now almost completely limited me from accessing the path to the golf course. Given the numerous employees just observing, and my witnessing of their debris removal from neighbor properties, I am a bit upset. Please send the crew out to remove the excess debris.

Response: 1/27/14 - Per Tim Thornton, Park Maintenance Supervisor, this was taken care on 1/21/14. Tim talked to Joe Roberts with AEP and they will pick up limbs. Tim left message with citizen. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #204941.

61	794687	Treasa Walker 918-746-8775 (hphone), walkertr@tulsaschools.org (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Treasa Walker * (1) McClure Elementary Tulsa Parks & Recreation Department(3)	MAC	MAC - Service Request	Active	Closed	MAC		1/31/2014 0:00	1/13/2014 16:47	1/21/2014 16:56	8	0	PK010	9	
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Incoming Method: E-Mail

Complaint Made: Other Problems

Date Received or Encountered: 01/13/2014

Description of Location: Johnson Adler park

Notes or Comments: The cable separating Cooper Elementary from Johnson Adler park has been cut. We also had vandalism on our school toys. Just thought you would want to know because it is the barrier that helps us keep kids from going into the park during the school day.

Response: 1/21/14 Per David Beck, Park Maintenance Supervisor, this is a PSO box. PSO has been called. Please close. Thank you. (K Hanson, Administrative Assistant).

62	795551	Linda Persson 918-573-2060 (bphone), 918-749-3556 (hphone), lpersson9801@gmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Linda Persson * (1) Tulsa Parks & Recreation Department(3)	QC	MAC - Service Request	Active	Closed	MAC		2/10/2014 0:00	1/19/2014 16:04	1/21/2014 16:54	2	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 01/21/2014

Description of Location: Woodward Park

Notes or Comments: Why on earth were there several huge NOISY lawn mowers and leaf blowers at Woodward Park (WP) today - ON A SUNDAY!!!! I have been going to WP every Sunday, weather permitting, for the last 33 years and I have never seen these workers there before other than on a weekday! I had invited a few of my friends to go with me today to have an enjoyable afternoon at the WP. Needless to say, these workers totally ruined the time we spent there! We arrived at 11:00 a.m. and I was shocked to see and hear those loud machines throughout the park! I apologized to my friends explaining that I had never seen them there before on a Sunday. We went to another area of the park to get away from them, altho we could still hear those awful machines no matter where we went, and then around 12:30 were so happy to see that they were leaving! We finally had some peace and quiet only for them to return around 1:30 and again begin ruining parkgoers time at the park with those machines! By then, I was ready to give them a piece of my mind, but I didn't want to create a scene, especially with all my friends there. If I had been alone, believe me, they would have gotten an earful from me! If they were there today due to the MLK holiday tomorrow, then they should have picked another WEEKDAY to do that work! We don't want them there anymore on a Sunday! We heard other parkgoers as well complaining about all the dust they were raising. I'm sure they ruined the park day for a lot of people! They can do their HORRIBLY NOISY work during a weekday and let people enjoy the peace of WP on Saturdays and Sundays! Not only did they drive us nuts for 4 hours with those awful machines, but they raised huge clouds of dust throughout the park! We all had our faces and hair full of dust and allergens when we finally left the park! Thank you for whatever you can do to prevent this from ever happening again at WP over the weekend! If possible, please respond via email. I seldom answer my phone due to nuisance sales call and may think your call is a telemarketer and I won't answer. I'm easier to reach via email. Thanks!

Response: 1/21/14 Per Mike Perkins, Urban Forester, he sent the complainant an email apologizing for her bad day in the park. This MAC can be closed out. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #205803.

63	795627	Lawrence Thompson dusty@cox.net (imail), 918-694-5685 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Lawrence Thompson * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/10/2014 0:00	1/21/2014 9:05	1/27/2014 9:26	6	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 01/21/2014

Address: 10305 South 197th East Avenue
Broken Arrow, OK 74014-3524

Notes or Comments: I am with the Tulsa Bicycle Club. We may be interested in placing a memorial bench in honor of one of our deceased members in Mohawk park or some other appropriate location. Please have someone call me or advise by e-mail how to proceed.

Response: 1/21/14 Joe Robberson, Engineering Technician, contacted citizen with information on several bench styles and brands we use depending on the park and the location. Joe gave him his contact information. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #205900.

64	795851	Cheryl Lawerance 918-835-2967 (hphone), cherylslawerance@gmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Cheryl Lawerance * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	MAC		2/11/2014 0:00	1/22/2014 9:33	2/12/2014 14:00	21	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 01/22/2014

Description of Location: E 11th St & S Memorial Dr south bound

Notes or Comments: 01/22/14 - Citizen stated that the driver of a city vehicle was driving at about 40 mph on the park grounds to chase the ducks and geese on 01/22/14 at about 9:00am. Citizen stated that this was uncalled for. (Tresa Moses - CCC)

Response: 2/11/14 Per Mike Battenfield, Park Maintenance Manager and this has been investigated and there was no park staff was out at the Park at that time. It may have been another departments vehicle. I contacted citizen to inform her of this. Please close on the parks end. Thank you. (K Hanson, Administrative Assistant)

65	796195	Debra Laizure dlaizure@laizuremarketing.com (imail), 918-277-1548 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Debra Laizure * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/13/2014 0:00	1/24/2014 11:25	1/24/2014 16:56	0	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 01/24/2014

Address: 15932 South Lewis Avenue

Bixby, OK 74008-5209

Notes or Comments: I am writing a story for the March issue of Tulsa Lifestyle magazine on Spring Break art projects/classes/camps for kids. Are you offering anything special this year for Spring Break?

Thank you,

Debra Laizure

Response: 1/25/14 Lee Anne Ziegler, Executive Director of Waterworks sent the citizen some information about their upcoming Spring Break art camp. Their "Deco to Disco" art camp will be a lot of fun for all involved! Lee Anne gave her contact information. Please close. Thanks. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #206568.

66	796292	Beverly Henderson bhenders1@msn.com (imail), 918-407-7021 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Beverly Henderson * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/14/2014 0:00	1/26/2014 15:25	2/18/2014 11:26	23	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: Other Problems

Date Received or Encountered: 01/26/2014

Description of Location: Park at 7th and Denver

Notes or Comments: Mission Tulsa is now using this small park to feed people on the second and fourth Sundays of every month. This small park is across the street from an apartment complex and a large condominium complex. The area being used is certainly not designed as a picnic area, is located near the Convention Center, and within a block of new hotels. This is a duplication of services already offered at the Day Center, Salvation Army, Iron Gate and John 3:16 to name a few. I believe it would be in the best interest of the downtown area to continue to offer these services at the above mentioned facilities.

Mission Tulsa is using a small park at 7th and Denver to feed people on the 2nd and 4th Sundays of the month. This park is not only located on a busy street near the Convention Center

Response: 2/13/14 - In checking park permits Mission Tulsa did not have a permit for the days specified. Plaza of the Americas is located at 702 South Denver Avenue. Citizen was contacted. Ms. Henderson said she has not seen them and they used to be up by the courthouse. Citizen can contact the non emergency police number. Please close. (K Hanson, Administrative Assistant)

Comments: Created by IMA Incoming #206678.

67	796422	Mike Harkey mharkey@tulsalibrary.org (imail), 918-835-8312 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Mike Harkey * (1) Fair Nuisances(1) Tulsa Parks & Recreation Department(2)	MAC	MAC - Service Request	Active	Closed	MAC		2/14/2014 0:00	1/27/2014 14:03	2/13/2014 11:19	7	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 01/27/2014

Description of Location: E 2nd st and S 94 E Ave

Notes or Comments: There is a lot of trash on the far NE corner of Boeing park. The trash is about 100 yards NE of the intersection of E 2nd and S 94th close to the bike trail.

Heavy Object:Yes

Response: 2/3/14 Per Brian Pitts, Park Maintenance Supervisor, Donnie Snow picked this area up on 1/28/14. This area is a problem because of the Flea Market and is picked up once a week. Brian will contact Mr. Harkey and let him know of the situation. You can close this request. Thank you. (K Hanson, Administrative Assistant).

68	796471	Curtis English 918-706-1501 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Curtis English * 7770673(1) Tulsa Parks & Recreation Department(2) Stormwater & Land Management(1) COT Stormwater & Land Management	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/25/2014 0:00	1/27/2014 17:00	2/13/2014 8:42	17	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 01/27/2014

<p>Address: 8094 East 56th St N Tulsa, OK 74117</p> <p>Notes or Comments: 01/27/14 - Citizen stated that the City of Tulsa has placed a gate around his property. Citizen stated that he would like the gate opened to access his property. Citizen request a call back. (Tresa Moses - CCC)</p> <p>01/27/14 - PLEASE REFER THIS ISSUE TO THE PARKS DEPARTMENT. (RODRIGO SOTO - STORMWATER AND LAND MANAGEMENT)</p> <p>Response: 2-11-14 Rex Crossley talked to citizen and the area turned out to be in Tulsa County and not ours. Please redirect to Tulsa County Parks. Thank you. (K Hanson, Administrative Assistant).</p> <p>02/13/14 - I called the citizen and provided phone number 918-596-5990. (Tresa Moses - CCC)</p>																
69	796487	John Goepfinger 918-747-7907 (hphone), goepfinger@att.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	John Goepfinger * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/17/2014 0:00	1/27/2014 23:25	2/18/2014 11:30	22	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 01/26/2014 Description of Location: Manion Park Tennis Courts Notes or Comments: Mowing of grass by 2 mowing machines, created a dust storm for 12 tennis players who were playing tennis at 1:00-3:00pm Sunday afternoon Jan. 26th. The mowing machine operators disregarded the dust blowing up onto the courts while they raced back and forth on the north side of the courts. It was unnecessary to mow a field of dead grass as well on a nice Sunday when people are using the park for enjoyment. Response: 2/18/14 - This has been taken care of per Rob Williams, Park Maintenance Supervisor. Please close. Thank you. (K Hanson, Administrative Assistant). Comments: Created by IMA Incoming #206855.</p>																
70	796510	Juliet Catlinger 715-492-7779 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Juliet Catlinger * Terracon Consultants, Inc. Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/17/2014 0:00	1/28/2014 9:15	2/18/2014 11:38	21	0	PK010	9
<p>Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 01/28/2014 Address: 175 East 2nd Street Tulsa, OK 74103-3202 Notes or Comments: 01/28/14 - Juliet Catlinger stated that she would like to help the City of Tulsa with funding for park and creek improvement. Ms. Catlinger request a call back from a manager regarding this matter. (Tresa Moses - CCC) Response: 02/18/14 - Jackie Bubenik, Landscape Architect is following up on this request and contacting citizen. Please close. Thank you. (K Hanson, Administrative Assistant)</p>																
71	796520	Stephen Townsley 918-501-352-8794 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Stephen Townsley * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/17/2014 0:00	1/28/2014 9:44	2/13/2014 8:43	16	0	PK010	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/28/2014 Address: 3903 West 4th Street Tulsa, OK 74127-8203 Description of Location: Zeigler Park Notes or Comments: 01/28/14 - Citizen stated that there is styrofoam coming from the construction project that is blowing through the neighborhood. Citizen stated that he would like this cleaned up. Citizen stated that there is styrofoam in his yard. (Tresa Moses - CCC) Response: 2/13/14 Per Rob Williams, Park Maintenance Supervisor, work is completed. The number listed has no answer. Please close. Thank you. (K Hanson, Administrative Assistant).</p>																
72	796582	Melinda Stevens mstevens23@cox.net (imail), 918-498-9253 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Melinda Stevens * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/17/2014 0:00	1/28/2014 14:06	2/6/2014 11:44	9	0	PK010	9
<p>Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 01/28/2014 Address: 6410 S Yorktown Ave Tulsa, OK 74136 Description of Location: Graham Park Notes or Comments: 01/28/14 - Citizen stated that there are mounds of dirt in the park and she would like to know if she could fill some flower pots with some of the dirt. Citizen request a call back. (Tresa Moses - CCC) Response: 2/6/14 Per Tim Thornton he checked with Brian Pitts, Park Maintenance Supervisor, and this is not our dirt. He left message with citizen. Please close. Thank you. (K Hanson, Administrative Assistant).</p>																
73	796671	Rosemary Galbreath calhounraccoon@yahoo.com (imail), 918-254-7964 (hphone), 918-254-7964 (bphone) Other(s) Attached: 5 Other(s) with Mail: 5	Rosemary Galbreath * (1) 7794628(1) 7802053(1) Tulsa Parks & Recreation Department(2) PW Solid Waste Management(1) PW Solid Waste Services(1)	QC	MAC - Service Request	Active	Closed	MAC		2/7/2014 0:00	1/29/2014 10:10	2/3/2014 11:20	5	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 01/29/2014 Description of Location: Park in cedar ridge park addition Riggs park Notes or Comments: Trash truck driving on the trail and going right by the elementary school kids. They can go another way and do not have to go by the kids..</p>																

1-29-2014 Please send to 1xmacs city crews are the ones who pick up the city parks. (Chandalynn Peterson SWS)

1/30/2014 696 (Kenneth Breville) this could possibly be Parks Department. None of our trucks are small enough to go down those trails. (Angel Brewer-SWS)

Response: 2/4/14 Per Brian Pitts, Park Maintenance Supervisor, he has spoken to his Refuse driver and counseled him on driving in the Parks. Brian will contact Ms. Calhoun and let her know about the situation. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #207142.

74	796681	Ms. Mary Albina Polak 918-492-8344 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Ms. Mary Albina Polak * 7756922(1) Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/18/2014 0:00	1/29/2014 10:45	2/18/2014 11:36	20	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 01/29/2014

Description of Location: Found near S Harvard Ave & E 74th St

Notes or Comments: 01/29/14 - Citizen stated that she has found a set of key that have a key ring that read Tulsa Parks. Citizen is concerned that the keys may belong to the City of Tulsa. Citizen request a call back regarding the keys. (Tresa Moses - CCC)

Response: 1/29/14- Close out- Contacted citizen about the keys. By her description, it seems likely that the keys are a person's personal keys, but the citizen will be dropping the keys off at Central Center on Monday. (Kirk Mace- Parks)

02/18/14 - Citizen was contacted by Kirk Mace, Rec Coordinator at Central Center.

Citizen said she would drop the keys off at Central on Monday the 3rd. As of the 18th, the keys have not yet been dropped off. Kirk is going to call her one more time to follow up on the keys.

Please close. Thanks. (K Hanson, Administrative Assistant).

75	796692	Mrs. Glenda Maxine Knapp glendaknapp@cox.net (imail), 918-488-8745 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mrs. Glenda Maxine Knapp * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/18/2014 0:00	1/29/2014 11:45	2/13/2014 9:27	15	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: Other Problems

Date Received or Encountered: 01/16/2014

Description of Location: Minshall Park by gazebo.

Notes or Comments: When it was decided to drill holes into the stone at the gazebo in the park to install chain to secure the garbage cans, we were appalled but knew it was probably necessary. After the 1st few days the locks were abandoned and the trash cans are free to be dumped as they were today--down the south side of the gazebo. My husband and I spent 10 min. cleaning up because someone had dumped the two garbage cans. Why not secure them to the chains???

The website would not allow me to put in today's date but this report is for Jan. 29, 2014

Response: 2/13/14 Per Brian Pitts, Park Maintenance Supervisor, the chains have been repaired and locks put on the receptacles. Brian has been informed the customer of their completion and you can close this request. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #207157.

76	797133	Douglas Amberg dougamberg@yahoo.com (imail), 918-740-4879 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Douglas Amberg * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/21/2014 0:00	2/1/2014 14:25	2/3/2014 10:41	2	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 02/03/2014

Address: 3745 East 3rd Street

Tulsa, OK 74112-1217

Notes or Comments: Is there a youth baseball league that plays @ Patrick Park? I've seen a website for Tulsa Kids Baseball, but it looks to be for last year. thanks for your time and attention.

Response: 2/3/14 Marci Joha emailed citizen the information for youth baseball. Please close. Thank you. (K Hanson, Administrative Assistant).

Comments: Created by IMA Incoming #207580.

77	797248	Sharon Essink 918-299-7718 (hphone), 918-899-1318 (bphone) Other(s) Attached: 2 Other(s) with Mail: 2	Sharon Essink * Tulsa Parks & Recreation Department(2) River Parks Authority(1)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		2/21/2014 0:00	2/3/2014 16:10	2/6/2014 10:49	3	0	PK010	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 02/03/2014

Description of Location: Arkansas River

Notes or Comments: 02/03/14 - Citizen would like to know if he could canoe/kyak the Arkansas River. (Tresa Moses - CCC)

Response: 02/06/14 - Yes, non-motorized boating is allowed on the Arkansas River, and the boat ramp is located on the west bank at the River West Festival Park, 2100 South Jackson Avenue. Citizens should stay 200' from the Zink Lake islands (located between 11th and 31st), 300' from Zink Dam on the upstream side, and 150' from Zink Dam on the downstream side. Please be aware that the water levels in the Arkansas River can change rapidly and the current can be very strong. Water releases are controlled by Keystone Powerhouse and Southwest Power Authority. For more information about kayaking, please contact David Reid with the Kayak Club. His email address is dreid38@cox.net. (Brenda L. Holt - River Parks Authority)

78	797485	Steven Lindberg slindberg@cox.net (imail), 918-749-3080 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Steven Lindberg * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Closed	MAC		2/26/2014 0:00	2/5/2014 20:55	2/6/2014 11:06	1	0	PK010	9	
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Incoming Method: WEB FORM

Complaint Made: General Contact

Date Received or Encountered: 02/06/2014

Address: 2624 East 13th Street

Tulsa, OK 74104-4302

Notes or Comments: Suggestion: impromptu outdoor skating rink during extended cold weather.. Johnson park?

<p>Response: 2/6-14 Per Jackie Bubenik, Landscape Architect, he called and left citizen a message informing him COT would not consider using a pond for ice rink. Please close. Thank you. (K Hanson, Administrative Services Officer).</p> <p>Comments: Created by IMA Incoming #207976.</p>																	
79	797715	Kristin Moore kristin04@gmail.com (imail), 918-504-3504 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Kristin Moore * (1) 7775864(1) Tulsa Parks & Recreation Department(2) PW Traffic Operations(1)	QC	MAC - Service Request	Active	Closed	MAC			2/28/2014 0:00	2/9/2014 16:30	2/24/2014 9:15	15	0	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 02/09/2014 Description of Location: Route 66 bridge Riverside and Southwest Blvd Notes or Comments: The metal sign that reads Tulsa above the neon 66 has half way fallen. Worried if night fall and hit someone's car.</p> <p>2-10-14 - Please close and redirect to Parks Department for investigation/maintenance. - thank you, kh/traffic operations Response:) 2/19/14 - Per Mike Battenfield, Park Maintenance Manager, this can be closed. (K Hanson, Administrative Assistant). Comments: Created by IMA Incoming #208201.</p>																	
80	798493	Dustin Wyzard Dustin@wyzardinsurance.com (imail), 918-514-4243 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Dustin Wyzard * (1) Tulsa Parks & Recreation Department(1)	QC	MAC - Service Request	Active	Active	MAC			3/7/2014 0:00	2/15/2014 9:30		17	17	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 02/17/2014 Description of Location: John Hope Franklin Reconciliation Park Notes or Comments: Lights have been flashing for at least the past week at night at The John Hope Franklin Reconciliation Park</p> <p>Comments: Created by IMA Incoming #208898.</p>																	
81	799091	Amanda Lovell awlovell@hopehospiceok.com (imail), 918-520-2247 (hphone) Other(s) Attached: 2 Other(s) with Mail: 1	Amanda Lovell * (1) Mrs. Wendy Martin City of Tulsa Tulsa Parks & Recreation Department(1)	QC	MAC - Service Request	Active	Active	MAC			3/11/2014 0:00	2/19/2014 14:36		13	13	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 02/19/2014 Address: 8291 North Owasso Expressway Owasso, OK 74055-3634 Notes or Comments: Hello. My name is Amanda and I am a social worker with Hope Hospice. I have a patient on service that would like to marry her long time partner before she passes away. She is needing a little space with table to accommodate about 15-20 people. Her funds are limited as she is now a nursing home resident. I am trying to explore options in the community to see if a space could be donated for an afternoon. If everything works out accordingly, their date would be March 6th at 2p.m. If this is something you think you could do I would greatly appreciate a response. If not, thank you for your consideration!</p> <p>Comments: Created by IMA Incoming #209461.</p>																	
82	799146	Marnie Jackson mjackson@yst.org (imail), 918-698-0493 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Marnie Jackson * (1) Tulsa Parks & Recreation Department(1)	QC	MAC - Service Request	Active	Active	MAC			3/12/2014 0:00	2/19/2014 18:21		13	13	PK010	9
<p>Incoming Method: WEB FORM Complaint Made: General Contact Date Received or Encountered: 02/20/2014 Address: 311 South Madison Avenue Tulsa, OK 74120-3208 Notes or Comments: I have a young lady that is 16 years who is interested in volleyball. Please forward any information you may have. Thank YOU..</p> <p>Comments: Created by IMA Incoming #209497.</p>																	
83	799282	Daelyne Starks artorange@cox.net (imail), 918-260-4000 (hphone) Other(s) Attached: 3 Other(s) with Mail: 3	Daelyne Starks * (1) 7790394(1) Animal Welfare(1) Tulsa Parks & Recreation Department(1)	Casey Lawrence	MAC - Service Request	Active	Active	Casey Lawrence			3/12/2014 0:00	2/20/2014 13:02		12	12	PK010	9
<p>Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/20/2014 Description of Location: E 16th Pl & Swan Dr Notes or Comments: 2/20/14 - Citizen reporting that the swan at Swan Lake is in need of veterinary help. Citizen stated the swan isn't moving much and appears to have an injured wing and leg. Citizen would like to see if someone can come out and pick the swan up. (Casey Lawrence - CCC)</p> <p>02-20-14-please close-we do not deal with the birds at swan lake-contact the parks department-t-a private group takes care of the birds-(don Campbell animal welfare)</p> <p>2/20/14 - Transfer to the Parks Department. (Casey Lawrence - CCC)</p>																	
84	799397	Ms. Betty A Sparks	Ms. Betty A Sparks *	DeMeckia Cook	MAC - Service Request	Active	Active	DeMeckia Cook			3/13/2014 0:00	2/21/2014 9:49		11	11	PK010	9

		918-234-3159 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Tulsa Parks & Recreation Department(1)															
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/21/2014 Description of Location: On Mingo Rd just past E. 31st St at Hicks Park Notes or Comments: 02/21/14 - Citizen called to report Hicks Park. Citizen says the and her friends play basket ball from 3pm - 5 pm. Citizen says no one will raise goals up higher they are sitting down low. Citizen says she was told he could not because has childrens games later. Citizen says she has been playing at the park for about 6 - 7 years and always had them raised at least on one end. Citizen says she was told he was not allowed to raise the goals for them and if the rules changed she wants to know. (DeMeckia Cook - CCC)																		
85	799465	Ms. Deanna Todd 918-836-3019 (hphone), dtodd785@gmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Ms. Deanna Todd * (1) Tulsa Parks & Recreation Department(1)	QC	MAC - Service Request	Active	Active	MAC			3/13/2014 0:00	2/21/2014 13:26		11	11	PK010	9	
Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 02/21/2014 Description of Location: McClure Park 7th and Memorial Notes or Comments: Almost every time we try to walk our 2 dogs in the park, we and our dogs are jumped on by dogs running free in the park. Sometimes they are strays but usually the owners are there yelling at them to stop saying the dogs usually mind them. It is very upsetting that we can't safely walk our dogs on leash in a public park. All dogs should be required to be on leash or the owner should be fined.																		
Comments: Created by IMA Incoming #209809.																		
86	799576	Jennifer Farrar Jenjfarrar@gmail.com (imail), 918-957-4684 (hphone), 918-585-3745 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Jennifer Farrar * (1) Tulsa Parks & Recreation Department(2)	QC	MAC - Service Request	Active	Active	MAC			3/14/2014 0:00	2/23/2014 19:51		9	9	PK010	9	
Incoming Method: WEB FORM Complaint Made: Other Problems Date Received or Encountered: 02/21/2014 Address: Neighbor hood Park -- Highland Park Description of Location: Water Park Notes or Comments: Have noticed that all city parks have some sort of water park .. For our children . What about our neighborhood park ?																		
Comments: Created by IMA Incoming #209932.																		
87	800762	Rabbi Micah Citrin 650-430-1549 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Rabbi Micah Citrin * Tulsa Parks & Recreation Department(1)	Tresa Moses	MAC - Service Request	Active	Active	Tresa Moses			3/24/2014 0:00	3/4/2014 14:57		0	0	PK010	9	
Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 03/04/2014 Address: 2004 East 22nd Place Tulsa, OK 74114-2822 Notes or Comments: 03/04/14 - Citizen stated that he has a small group that are interested in volunteering to clean a city park. Citizen stated that he did not have a park in mind. Citizen stated that he would like to speak to someone about doing this. Citizen request a call back. (Tresa Moses - CCC)																		
88	793285	Don Hartzell 918-445-3566 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Don Hartzell * Tulsa Parks & Recreation Department(2)	Colette Peeples	MAC - Service Request	Active	Closed	Colette Peeples			1/17/2014 0:00	12/30/2013 14:28	1/8/2014 14:33	9	0	PK012	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 12/30/2013 Address: 2113 West 45th Place Tulsa, OK 74107-6746 Description of Location: Reed Park Notes or Comments: 12/30/13 - Citizen stated he had spoke to his next door neighbor (Citizen said he thought his name was Chad) who works for the parks department. Mr. Hartzell said the Parks employee told him to call the Mayor's Action and report his complaint about the electrical concerns at Reed Park in the main building. Citizen would like a supervisor to contact him. Mr. Hartzell is concerned if not addressed a fire could happen. (Colette Peeples - CCC) Response: 1/6/14 Per Tim Thornton, he talked to Mr. Hartzell on 12-31-13- Electricians replaced outlet . Please close. Thank you. (K Hanson, Administrative Services).																		
Date of Response: 01/08/2014																		
89	795687	Ralph Simon coyote426@cox.net (imail), 918-269-1066 (hphone), 918-627-4500 (bphone) Other(s) Attached: 1 Other(s) with Mail: 1	Ralph Simon * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook			2/10/2014 0:00	1/21/2014 11:17	2/4/2014 11:09	14	0	PK012	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/21/2014 Description of Location: Aaronson Park - east end of cement park walk way. Notes or Comments: 1/21/14 - Citizen called to report the electrical box in the park. Citizen says someone has run a flag pole into the electrical box and could get hurt and he will not be responsible. Citizen says someone will have to walk a little ways to find it you can't just drive up to it. (DeMeckia Cook - CCC)																		

Response: 1/31/14 - 795687 is complete per David Beck, Park Maintenance Supervisor, PSO was called and the pole removed. Please close. Thank you. (K Hanson - Administrative Assistant).																
90	798108	Steven Street 618-790-1913 (hphone), 918-596-7108 (bphone) Other(s) Attached: 3 Other(s) with Mail: 3	Steven Street * 7775864(1) Tulsa Parks & Recreation Department(2) PW Traffic Operations(1)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		3/4/2014 0:00	2/12/2014 13:38	2/24/2014 8:28	12	0	PK013	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/12/2014 Description of Location: Riverside & SW Blvd Notes or Comments: 02/12/14 - Resident called in about "Route 66" sign where it shows (TULSA) is hanging over pedestrian bridge. COT worker wanted to report could possibly fall and damage someones vehicle. (Tasia Lovett - CCC) 2-12-14 - Please close. This sign is not maintained by Traffic Operations. Please redirect to Parks Dept. Thank you! - kh/traffic operations 02/12/14 - Transferring to Parks Department. (Tasia Lovett - CCC) Response: 2/19/14 Per Mike Battenfield, this service request can be closed. Thank you. Coincides with 797715. (K Hanson, Administrative Assistant). Date of Response: 02/24/2014																
91	784660	Tara Miller 918-236-2670 (cphone) Other(s) Attached: 1 Other(s) with Mail: 1	Tara Miller * <i>First Baptist Tulsa</i> Tulsa Parks & Recreation Department(2)	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson		10/21/2013 0:00	10/1/2013 12:56	10/4/2013 8:47	3	0	PK014	9
Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 10/01/2013 Description of Location: New Block Park Notes or Comments: 10/1/13 - Citizen is requesting some information for their church. They are wanting to put together a group to clean up the park and do work in the park. She would like someone to contact her concerning this matter. (Randy Robinson -CCC) Response: 10/3/13 Per Tim Thornton, Park Maintenance Supervisor this is taken care of and closed. Tim talked to Ms. Miller (K Hanson, Administrative Services Officer).																
92	790218	Nakota Harjo nakotaharjo@yahoo.com (imail), 539-832-2903 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Nakota Harjo * Tulsa Parks & Recreation Department(3)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		12/10/2013 0:00	11/20/2013 16:02	12/10/2013 10:00	20	0	PK014	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 11/20/2013 Description of Location: On 31st and Mingo maybe Hicks Park for White Side Park Notes or Comments: 11/20/13 - Citizen called said she signed up for soccer for her daughter. Citizen says on September 18th she was told she would get a refund and has still not gotten a refund since the coach whom is Grace Hasler cancelled the team due to not having enough players. Citizen says she was told the refund would be mailed in three weeks on September 18 for kindergarten soccer and she is not getting anywhere with the recreation center. (DeMeckia Cook - CCC) 11/20/13 - Citizen stated that the refund should be mailed 518 N 70th E Ave Tulsa, OK 74115. Citizen stated that she was advised by the Coach that the check was mailed to 4858 S 78th E PI. Citizen stated that 4858 S 78th E PI was not the address on her application. Citizen also requested to pick up the check and was denied. Citizen stated that the coach did not look at the email correspondence. Citizen is request a \$50.00 refund for the canceled soccer program. (Tresa Moses - CCC) Response: 11/21/13 - Per Grace Hasler, Park Recreation Manager at Whiteside Recreation Center, she spoke with Ms. Harjo and apparently when she registered at Hicks for Soccer, the child was already in the computer under the step-fathers name. Staff at Hicks added Ms. Harjo to that family. A refund request was sent by Grace in September, but it went to head of household who is Genaro Alvarado. Grace spoke with him..he says he hasn't received a check. In checking with finance to see what the status of the refund is a copy of the refund check shows it was cashed by Genaro Alvarado. Grace successfully detached Ms. Harjo and her daughter from her exes profile and created her own customer file. Please close. Thank you. (K Hanson, Administrative Assistant).																
93	793287	Jason Sutton 918-637-9781 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Jason Sutton * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/17/2014 0:00	12/30/2013 14:48	12/31/2013 8:19	1	0	PK014	9
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 12/30/2013 Address: Not Applicable Description of Location: Not Applicable Notes or Comments: 12/30/13 - Citizen called to find out about classes for book binding and chain mail classes. Citizen is requesting a call back. (DeMeckia Cook - CCC) Response: 12/30/13 - Please close- Lee Anne Zeiger, Executive Director, called Mr. Sutton and told him about their Japanese Bookbinding class in February. She also sent him their Winter Class Catalog electronically: suttoncs@gmail.com<mailto:suttoncs@gmail.com> He was very pleased to know we offered these classes and workshops and wanted to be added to our mailing list. (K Hanson - Administrative Assistant).																
94	782333	Alex Williams alexwilliams1@cox.net (imail), 918-254-6171 (hphone), 918-519-2210 (bphone) Other(s) Attached: 3 Other(s) with Mail: 3	Alex Williams * 7749932(1) Tulsa Parks & Recreation Department(6) Stormwater & Land Management(1) <i>COT Stormwater & Land Management</i>	Judy Pankey	MAC - Service Request	Active	Closed	MAC		2/10/2014 0:00	9/12/2013 15:59	2/12/2014 11:01	153	0	PK222	9
Incoming Method: Phone Complaint Made: Other Problems Description of Location: North of 8919 East 95th Street south Notes or Comments: 09/12/13 - Caller says that his property back up to the City's green belt area. Caller says that there are vines growing up through his fence and are breaking it down. Caller says there is also over growth growing through his fence and there are rats and other animals coming from the green belt. Caller is requesting that someone from the City comes and looks at it and figure out who is going to take care of it. (Judy pankey - CCC)																

9/13/13--PLEASE CLOSE. REFER TO PARKS. RODRIGO SOTO (S. PARKER--S/LM)

10/29/13 - Transferred to parks, customer states no one has been out even though they have called him and said someone would be coming out. States the vermin infestation is costing him quite a bit of money. Would like someone to contact him concerning this matter. (Randy Robinson - CCC)

Can we please receive an extension on this request. We just received it on October 29, 2013. Thank you.
(K Hanson, Administrative Services Officer).

11/12/13 - Due date extended to 11/12/13. (Judy Pankey - CCC)

11/8/13 Per Mike Battenfield, Park Maintenance Manager, Rex Crossley has met the citizen in his yard and evaluated the condition. The department is waiting until the vegetation goes dormant to remove. This is a project for this winter. Mike has called the citizen and spoken with them as well. Please close. Thank you. (K Hanson, Administrative Services Officer).

1/24/14 - Citizen called to report the vines and some bushes have torn up the fence. Citizen says she wants it cleaned off so he can sell the property in the spring and he has had some contractors out to give him bids. Citizen says there are poisonous snakes and vermin. Citizen says he has not heard anything or seen anyone since November. Citizen says he has not seen anyone come out to clean the area in the past 25 years. Citizen is requesting a call back at 918-519-2210. (DeMeckia Cook - CCC)

1/29/14 - I filed complaint number 782333 on 09/12/2013 @ 3:55 pm. I spoke with Mr. Rodriguez Soto and was told parks and recreation took care of the greenway I filed my complaint no. 782333 about. He requested I call Robert Williams. Called Robert Williams on 09/16,17 &18/2013 and 09/18/2013 he stated Mike Badenfield was his supervisor and would call me. Mike Badenfield called on 09/24/2013 at 3:29 pm and stated someone would come out and inspect overgrown greenway on 09/25/2013. Received call from Rex Crossley/Parks and Recreation on 09/25/2013 at 10:05 am, was at my house inspecting greenway in my backyard when I received call, I was not home. Rex stated his supervisor Mike Badenfield would contact me. Called to speak with Mike Badenfield on 10/15/2013 at 2:40 pm and left voice mail concerning status of case #782333. Called MAC on 10/15/2013 and talked to Rex Crossley, stated someone would come out and spray greenway and when the plants were dead someone would come out and clean the greenway. Called MAC on 10/29/2013 at 1:29 pm and talked to Randy. Randy stated case 782333 was in system and he would resend request to parks and recreation to come out and clean greenway. I called on 01/21/2014 and talked to Demeckia at 4:20 pm and she stated case no. 782333 was closed. Stated she would notify Mike Badenfield/Manager Parks and Recreation case was closed and greenway had not been cleaned. I called on 01/29/2014 at 10:40 am and talked to KC, who stated Mike Battenfield had updated case and stated Rex Crossley had met me at my home and closed case no. 782333. However, there has been no one from the City of Tulsa's Parks and Recreation Department come to my house to meet and talk to me about case no. 782333. The greenway remains overgrown and uncleaned. The overgrowth of the vines has destroyed the wooden fence. I am requesting that someone from the mac contact me at 918-519-2210 regarding the greenway/case #782333. The overgrowth of the vines and trees have destroyed the privacy fencing and rodents, vermin and reptiles have made the unkept/overgrown greenway their habitat.

Response: 2/3/14 - Citizen has emailed the Mayor requesting someone contact him back about this matter. (Kycia Davison - CCC)

2/7/14 Per Brian Pitts, Park Maintenance Supervisor, he has contacted Mr. Williams and informed him we have cut the brush behind his house up to the city's fence line. He informed him we still plan on cutting the area to the East and west of the area in question as soon as we can. He also informed him that there is an area between the City's fence and his fence that we are unable to cut. Please close this request. Thank you. (K Hanson, Administrative Assistant).

95	786255	Jessica Klingeman 918-521-2230 (hphone), grace501@aol.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Jessica Klingeman * Tulsa Parks & Recreation Department(2)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett			11/1/2013 0:00	10/14/2013 15:14	10/28/2013 13:40	14	0	PK222	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 10/14/2013

Address: 4009 South Pittsburg Avenue
Tulsa, OK 74135-2433

Description of Location: Whiteside Recreational Center

Notes or Comments: 10/14/13 - Resident called in about Whiteside park, citizen states in every room there is an air deodorizer that has an overwelling scent in the building. Citizen went to Whiteside receptionist and was advised to contact Mayors Action Center. Requesting to have some of them removed from certain areas, not able to watch daughters for gymnastics class. (Tasia Lovett - CCC)

Response: Per Grace Hasler, Park Manager, she took care of this a few weeks ago and contacted citizen. Please close. Thanks.

(K Hanson, Administrative Services Officer)

Date of Response: 10/28/2013

96	788114	Patricia Hutton 918-698-2807 (hphone), pdhutton@hotmail.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Patricia Hutton * Tulsa Parks & Recreation Department(2)	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson			11/18/2013 0:00	10/29/2013 15:56	11/19/2013 8:22	21	0	PK222	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 10/29/2013

Description of Location: Kendall-Whittier Park

Notes or Comments: 10/29/13 - Citizen reports they have planted some trees in the park. States they have wires holding down the trees so they can root but she had one of her students run into one of the wires while running in the park as the at about face level. States it busted her lip and chipped a tooth and she is requesting that they attach some sort of flags or something to warn people the wires are there as the children could get hurt. States she does want to add the work they have done on the park is incredible and they appreciate it. (Randy Robinson - CCC)

Response: 11/18/13 - Per Mike Battenfield, Park Maintenance Manager this request has been taken care of. Please close. Thank you. (K Hanson, Administrative Assistant)

97	788226	Cynthia Cole 918-461-0233 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Cynthia Cole * Tulsa Parks & Recreation Department(2)	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson			11/19/2013 0:00	10/30/2013 16:50	11/20/2013 14:08	21	0	PK222	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 10/30/2013

Description of Location: Boots Adams Park at 63rd and Memorial

Notes or Comments: 10/30/13 - Citizen reports that the street lamps in the park are not working. States they were bent over during the July wind storm and have not been repaired. (Randy Robinson - CCC)

Response: 11/20/13 - Per David Beck, Park Maintenance Supervisor, this request has been called into PSO and we are waiting on them to make the repairs Please close. Thank you. (K Hanson, Administrative Assistant)

98	791914	Pat Baldwin 918-857-5757 (hphone), pbaldwin@ktulvtv.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Pat Baldwin * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	MAC			1/1/2014 0:00	12/12/2013 12:49	1/16/2014 15:19	35	0	PK222	9	
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Incoming Method: Phone

Complaint Made: Other Problems

Date Received or Encountered: 12/12/2013

Address: 1573 Swan Drive

Tulsa, OK 74120-7626

Description of Location: Swan Lake

Notes or Comments: 12/12/13 - Citizen called to request someone to go out to take a look at the swan. Citizen says he is there every morning and looking at the swan he could tell something is wrong. (Demeckia Cook - CCC)

Response: 12/13/13 Per Dick Sherry, who lives in the area said he suspects that the person is looking at the left wing of the male swan. This bird was wild at one time and was shot during a hunting season. As a result, its left wing has permanent damage, and always looks ragged. Dick said he saw the swan this morning (12-13-13) and nothing else seemed wrong. I contacted the citizen and if he has any other questions Dick said citizen can contact him. Please close. Thanks. (K Hanson - Administrative Assistant).

99	790508	Tarsha Howze 918-734-5216 (bphone), howze_38@yahoo.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Tarsha Howze * Tulsa Parks & Recreation Department(2)	Casey Lawrence	MAC - Service Request	Active	Closed	Casey Lawrence		12/13/2013 0:00	11/25/2013 9:32	11/26/2013 8:42	1	0	PK228	9	
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 11/25/2013
Address: 11440 East Admiral Place
Tulsa, OK 74116-3805
Notes or Comments: 11/25/13 - Citizen reporting graffiti at Clark Park. Citizen states that someone has spray painted profanity on one of the buildings there, on the main sign of the park, and also a nearby wooden fence, the citizen would like it to be removed. (Casey Lawrence - CCC)
Response: 11/26/13 Per Tim Thornton, Park Maintenance Supervisor, this MAC was taken care of and can be closed.
Thank you. (K Hanson, Administrative Assistant).

100	793388	Monica Oldham monkeecha@cox.net (imail), 918-832-2739 (bphone), 918-951-1010 (hphone) Other(s) Attached: 2 Other(s) with Mail: 2	Monica Oldham * Animal Welfare(1) Tulsa Parks & Recreation Department(3)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		1/20/2014 0:00	12/31/2013 14:21	1/16/2014 9:09	16	0	PK228	9	
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 12/31/2013
Description of Location: South 90th East Ave & Mingo Valley Trail
Notes or Comments: 12/31/13 - Resident called in about city park sign with graffiti. (Tasia Lovett - CCC)
Response: 1/16/14 Per Tim Thornton, Park Maintenance Supervisor, this can be closed and he left a message with Ms Oldham (K Hanson, Administrative Assistant).

Date of Response: 01/16/2014

101	796263	Mr. Gary Jason Ramey 918-838-2679 (hphone), 918-645-0268 (cphone) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. Gary Jason Ramey * Tulsa Parks & Recreation Department(2)	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson		2/13/2014 0:00	1/24/2014 16:25	2/14/2014 11:03	21	0	PK228	9	
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Incoming Method: Phone
Complaint Made: Graffiti
Date Received or Encountered: 01/24/2014
Address: . OK 74115-7122
Description of Location: Across the street at the park, the pool house
Notes or Comments: 1/24/14 - Citizen reports the pool house at the park has been tagged by graffiti again. (Randy Robinson - CCC)
Response: 2/13/14 Per Brian Pitts, Park Maintenance Supervisor, the chains have been repaired and locks put on the receptacles. He has informed the customer of our completion and you can close this request. Thank you. (K Hanson, Administrative Assistant)

102	796885	Mr. James A Waffle 918-587-8066 (hphone), thrightstuff@yahoo.com (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. James A Waffle * Tulsa Parks & Recreation Department(1)	Randy Robinson	MAC - Service Request	Active	Active	Randy Robinson		2/19/2014 0:00	1/30/2014 12:07		33	33	PK228	9	
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Incoming Method: Phone
Complaint Made: Graffiti
Date Received or Encountered: 01/30/2014
Description of Location: On North Madison Avenue between King Street and King Place
Notes or Comments: 1/30/14 - Citizen reports a park fence tagged with graffiti. (Randy Robinson - CCC)

103	786668	Ms. Danna Lee Mcglumphy 918-636-3248 (hphone), hobbithouse@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Ms. Danna Lee Mcglumphy * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		10/31/2013 0:00	10/17/2013 15:02	10/28/2013 15:30	11	0	PK229	9	
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Incoming Method: Phone
Complaint Made: Other Problems
Date Received or Encountered: 10/17/2013
Address: 2279 Charles Page Boulevard
Tulsa, OK 74127-8444
Description of Location: The side of the park where big dogs are allowed.
Notes or Comments: 10/17/13 - Citizen stated that she believes the sprinkler heads are broken. Citizen says the park is really muddy even when it hasn't rained. Citizen stated that it has been like this for more than a month. (Tresa Moses - CCC)
Response: 10/28/13 Per David Beck this is completed and can be closed. Per Joe Robberson, Engineering Tech, the irrigation system was on a summer schedule up until a week or so ago. This was too much irrigation for the period. It has since been re-set. (K Hanson, Administrative Services Officer).

104	792310	Mr. David Kelley 918-260-1198 (cphone), 918-234-6349 (bphone), buckskinwaters@cox.net (imail) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. David Kelley * Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		1/6/2014 0:00	12/17/2013 10:59	12/31/2013 13:38	14	0	PK229	9	
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Incoming Method: Phone

Complaint Made: Other Problems Date Received or Encountered: 12/17/2013 Address: 10901 East 19th Place Tulsa, OK 74128-6312 Description of Location: Cowan Park Notes or Comments: 12/17/13 - Citizen stated that the green wind shield attached to the tennis court is sagging/damaged. Citizen would like to know if this could be repaired/replaced. (Tresa Moses - CCC) Response: 12/20/13 Per Tim Thornton, this was closed today and he talked to Mr. Kelley. Thank you. (K Hanson, Administrative Assistant)																	
105	793093	Mr. David Kelley 918-260-1198 (cphone), 918-234-6349 (bphone), buckskinwaters@cox.net (email) Other(s) Attached: 1 Other(s) with Mail: 1	Mr. David Kelley * Tulsa Parks & Recreation Department(2)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		1/16/2014 0:00	12/27/2013 12:39	1/2/2014 8:24	6	0	PK229	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 12/27/2013 Address: 10901 East 19th Place Tulsa, OK 74128-6312 Description of Location: Cowan Park Notes or Comments: 12/27/13 - Resident called in about large limbs on the ground and tree's with large limbs hanging and detached from root. (Tasia Lovett - CCC) Response: 12/31/13 Per Mike Perkins, Urban Forester, this job is completed and can be closed. (K Hanson, Administrative Assistant).																	
Date of Response: 01/02/2014																	
106	793500	Craig McMillian 918-361-1470 (hphone), craig.mcmillian@tulsacoxmail.com (email) Other(s) Attached: 1 Other(s) with Mail: 1	Craig McMillian * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/22/2014 0:00	1/2/2014 12:40	1/10/2014 15:13	8	0	PK229	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/02/2014 Description of Location: Skate North Park Notes or Comments: 1/2/14 - Citizen called to report lights that light up the park are not coming on. (DeMeckia Cook - CCC) Response: 1/10/14 - Per David Beck, Park Maintenance Supervisor, this is complete, there was a power surge and it burnt up some of the electrical equipment. Please close. Thank you. (K Hanson - Administrative Assistant).																	
107	793582	Recca Deaton 918-230-7819 (hphone), reccadeaton@cox.net (email) Other(s) Attached: 2 Other(s) with Mail: 2	Recca Deaton * Tulsa Parks & Recreation Department(2) River Parks Authority(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/17/2014 0:00	1/3/2014 10:00	1/8/2014 8:37	5	0	PK229	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/03/2014 Description of Location: Next door on River Park right of way West of 2904 South Cincinnati Avenue Notes or Comments: 1/3/14 - Citizen says a tree is on the park right of way but it is falling on to her property. Citizen says she will need to unlock the gate for anyone to get access. Citizen says she can be contacted by phone. (DeMeckia Cook - CCC) 1/3/14 - She is referring to the Midland Valley Trail, which is not maintained by River Parks Authority but by the Tulsa Parks Department. Please direct this service request to them. (Brenda Holt - River Parks Authority)																	
Response: 1/8/14 - The tree has been removed from the residence back yard. This service request can be closed. (K Hanson - Administrative Assistant)																	
108	793819	Jeff Dunkin 918-638-5109 (bphone), jdunkin@dolese.com (email) Other(s) Attached: 1 Other(s) with Mail: 1	Jeff Dunkin * <i>Dolese</i> Tulsa Parks & Recreation Department(2)	Tresa Moses	MAC - Service Request	Active	Closed	Tresa Moses		1/24/2014 0:00	1/6/2014 15:23	1/9/2014 14:35	3	0	PK229	9	
Incoming Method: Phone Complaint Made: General Contact Date Received or Encountered: 01/06/2014 Address: 2101 S Peoria Ave Tulsa, OK 74114 Description of Location: Woodward Park Notes or Comments: 01/06/14 - Citizen would like to know if the sidewalk and pavement work will be contracted. Citizen request a call back. (Tresa Moses - CCC) lindres Response: 1/9/14 Gary Schellhorn, Special Projects, Engineering Services, talked to Mr. Dunkin by phone today (January 9, 2014) at 1:15pm. He was inquiring whether this project was being self-performed by the City of Tulsa, or if it was being bid out. Gary informed him that Manhattan Construction will be constructing the buildings and that Tri-Star Construction is the City's contractor performing the site work and paving. Please close out this request. Thank you. (K Hanson, Administrative Assistant)																	
109	794219	Ms. Joan Irene Magnuson * 918-234-3065 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Ms. Joan Irene Magnuson * <i>Tamarac Homeowners' Association</i> Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		1/29/2014 0:00	1/9/2014 12:39	1/15/2014 8:58	6	0	PK229	9	
Incoming Method: Phone																	

Complaint Made: Other Problems Date Received or Encountered: 01/09/2014 Description of Location: East Park behind her house at 13054 East 28th Place Notes or Comments: 1/9/14 - Citizen called to report limbs in the park and on the south side of the creek. Citizen says she is concerned for the kids. (DeMeckia Cook - CCC) Response: 1/15/14 - Per Mike Perkin, Urban Forestry, this MAC has been completed. Please Close. Thank you. (K Hanson, Administrative Assistant).																	
110	798846	Tulsa Zoo 918-669-6600 (bphone), tcorrell@tulsazoo.org (mail) Other(s) Attached: 1 Other(s) with Mail: 1 <small>City of Tulsa</small>	Tulsa Zoo * Tulsa Parks & Recreation Department(2)	Randy Robinson	MAC - Service Request	Active	Closed	Randy Robinson		3/10/2014 0:00	2/18/2014 13:12	2/20/2014 12:30	2	0	PK229	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/18/2014 Address: 5701 East 36th Street N Tulsa, OK 74115-2105 Description of Location: Mohawk Park just past the main entrance near the ticket booth on the west side of the road Notes or Comments: 2/18/14 - Zoo workers report that beavers have dammed up a drainage pipe at the location. (Randy Robinson - CCC) Response: 2/19/14 Per Rob Williams, Park Maintenance Supervisor, staff cleaned debris from west end with back how. Job completed. Please close. Thank you. (K Hanson, Administrative Services).																	
111	800176	Ms. Donna F Carman 918-743-6325 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Ms. Donna F Carman * Tulsa Parks & Recreation Department(1)	DeMeckia Cook	MAC - Service Request	Active	Active	DeMeckia Cook		3/19/2014 0:00	2/27/2014 9:01		5	5	PK229	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 02/27/2014 Description of Location: On the south end of the tennis court in Heller Park Notes or Comments: 02/26/14 - Citizen called to request the old pine tree to be trimmed. Citizen says people are going in the tree. (DeMeckia Cook - CCC)																	
112	791077	Justin Rainwater 417-396-1189 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Justin Rainwater * Tulsa Parks & Recreation Department(2)	DeMeckia Cook	MAC - Service Request	Active	Closed	DeMeckia Cook		12/23/2013 0:00	12/3/2013 9:27	12/16/2013 15:09	13	0	PK230	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 12/03/2013 Description of Location: McClure Park East 11th Street and South Memorial Drive Notes or Comments: 12/3/13 - Citizen called to report a tv that was dumped off the side the road in the park. (Demeckia Cook - CCC) Response: 12/16/13 - Per Brian Pitts, Park Maintenance Supervisor, Brian went by there and found no TV. He is sure one of my crew got it when they were working in the Park. You can close this request. Thank you. (K Hanson - Administrative Services Officer).																	
113	796201	Stephen Townsley 510-352-8794 (hphone) Other(s) Attached: 1 Other(s) with Mail: 1	Stephen Townsley * Tulsa Parks & Recreation Department(2)	Tasia Lovett	MAC - Service Request	Active	Closed	Tasia Lovett		2/13/2014 0:00	1/24/2014 12:04	2/12/2014 10:58	19	0	PK230	9	
Incoming Method: Phone Complaint Made: Other Problems Date Received or Encountered: 01/24/2014 Address: 3903 West 4th Street Tulsa, OK 74127-8203 Description of Location: Zielgler Park Notes or Comments: 01/24/14 - Resident called in about construction in the park states, styrofoam blowing in the yards and up the streets. (Tasia Lovett - CCC) Response: 2/11/14 Per Rob Williams, Park Maintenance Supervisor, work has been completed. No answer at number listed. Please close. Thank you. (K Hanson, Administrative Assistant). Date of Response: 02/12/2014																	